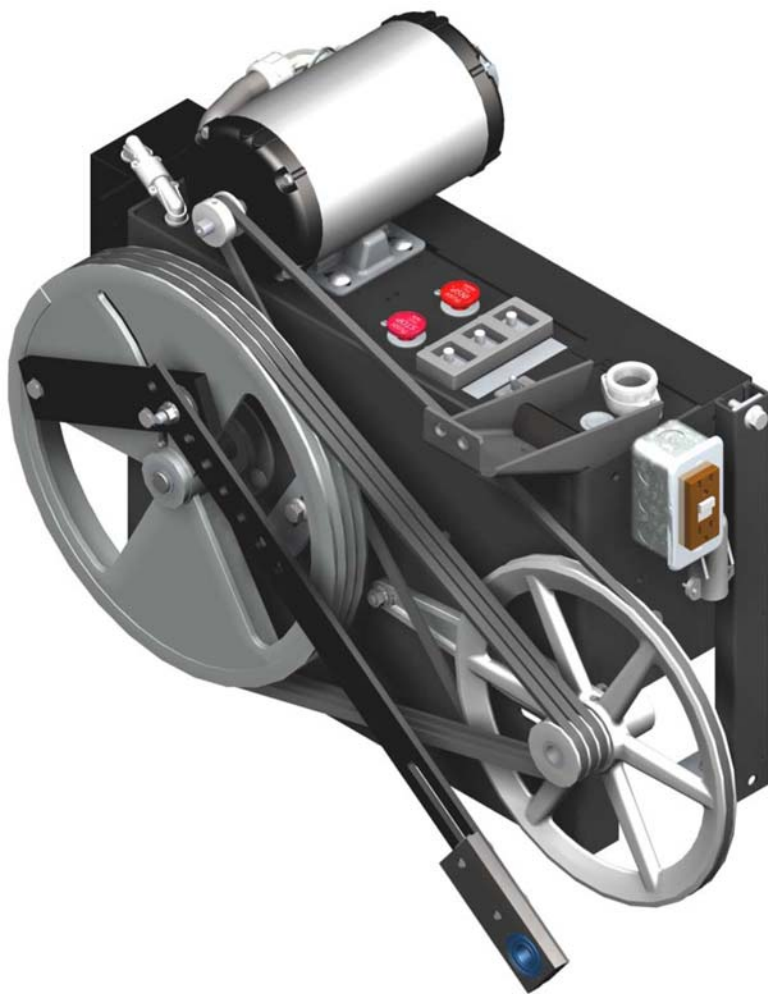




VERTICAL EXPRESS

# HD-11 Door Operator with UIT



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# HD-11 Door Operator with UIT

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## Safety Precautions

**IMPORTANT!** Read this page before any work is performed on elevator equipment. The procedures contained in this manual are intended for the use of qualified elevator personnel. In the interest of your personal safety and the safety of others, do not attempt any procedure that you are not qualified to perform.

All procedures must be accomplished in accordance with the applicable rules in the latest edition of the National Electrical Code, the latest edition of ASME A17.1, and any governing local codes.

### Terms in This Manual



**CAUTION** statements identify conditions that may result in damage to the equipment or other property if improper procedures are followed.



**WARNING** statements identify conditions that may result in personal injury if improper procedures are followed.

### General Safety



**Before applying power to the controller, check that all factory wire connections are tight on relays, contactors, fuse blocks, resistors, and terminals on cards and DIN rail terminals. Connections loosened during shipment may cause damage or intermittent operation.**

Other specific warnings and cautions are found where applicable and do not appear in this summary. See the *Elevator Industry Field Employees' Safety Handbook* for electrical equipment safety information on installation and service.

### Electrical Safety

All wiring must be in accordance with the National Electrical Code and be consistent with all state and local codes.

#### Use the Proper Fuse

To avoid fire hazards, use only a fuse of the correct type, voltage, and current rating. See the job specific drawings sheet (Power Supplies) for fusing information.

Electric shocks can cause personal injury or loss of life. Circuit breakers, switches, and fuses may not disconnect all power to the equipment. Always refer to the wiring diagrams. Whether the AC supply is grounded or not, high voltage will be present at many points.

#### Printed Circuit Cards

Printed circuit boards may be damaged if removed or installed in the circuit while applying power. Before installation and/or removing printed circuit boards, secure all power.

Always store and ship printed circuit cards in separate static bags.

**Electrical Safety***(continued)***Mainline Disconnect**

Unless otherwise directed, always Turn OFF, Lock, and Tag out the mainline disconnect to remove power from elevator equipment. Before proceeding, confirm that the equipment is de-energized with a volt meter. Refer to the *Elevator Industry Field Employees' Safety and Accident Prevention Program Manual* for the required procedure.

**Test Equipment Safety**

Always refer to manufacturers' instruction book for proper test equipment operation and adjustments.

Megger or buzzer-type continuity testers can damage electronic components. Connection of devices such as voltmeters on certain low level analog circuits may degrade electronic system performance. Always use a voltmeter with a minimum impedance of 1M Ohm/Volt. A digital voltmeter is recommended.

**When Power Is On**

To avoid personal injury, do not touch exposed electrical connections or components while power is ON.

**Mechanical Safety**

See the *Elevator Industry Field Employees' Safety Handbook* for mechanical equipment safety information on installation and service.

## Static Protection Guidelines

### IMPORTANT!

**Read this page before working with electronic circuit boards.**

Elevator control systems use a number of electronic cards to control various functions of the elevator. These cards have components that are extremely sensitive to static electricity and are susceptible to damage by static discharge.

Immediate and long-term operation of an electronic-based system depends upon the proper handling and shipping of its cards. For this reason, the factory bases warranty decisions on the guidelines below.

### Handling

- Cards shipped from the factory in separate static bags must remain in the bags until time for installation.
- Anti-static protection devices, such as wrist straps with ground wire, are required when handling circuit boards.
- Cards must not be placed on any surface without adequate static protection.
- Only handle circuit cards by their edges, and only after discharging personal static electricity to a grounding source. DO NOT touch the components or traces on the circuit card.
- Extra care must be taken when handling individual, discrete components such as EPROMS (which do not have circuit card traces and components for suppression).

### Shipping

- Complete the included board discrepancy sheet.
- Any card returned to the factory must be packaged in a static bag designed for the card.
- Any card returned to the factory must be packaged in a shipping carton designed for the card.
- "Peanuts" and styrofoam are unacceptable packing materials.

**Note:** Refer to the *Vertical Express Replacement Parts Catalog* to order extra static bags and shipping cartons for each card.

**Failure to adhere to the above guidelines will VOID the card warranty!**

### Arrival of Equipment

#### Receiving

Upon arrival of the equipment, inspect it for damage. Promptly report all visible damage to the carrier. All shipping damage claims must be filed with the carrier.

#### Storing

During storage in a warehouse or on the elevator job site, precautions should be taken to protect the equipment from dust, dirt, moisture, and temperature extremes.

#### Handling

The door operator is packaged in a cardboard box and crated. If possible, leave completely crated when handling.

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## Overview

The following is a list of the major components of a door operator including a description of their functions, an overview of some of the critical adjustments, and maintenance information. See Figure 1 on page 8.

- Adjustable Arm - The arm mounted to the drive wheel is used to change the amount of linear door movement or stroke.
- Connecting Arm - Connects the drive arm to the door panel.
- Door Operator Support - A metal plate welded to the header. The door operator is mounted to the door operator support with four bolts through the four mounting slots of the door operator.
- Drive Arm - The linkage connected between the drive arm support and the connecting arm.
- Drive Arm Support - The bracket containing two holes is located on top of the door operator. The drive arm should be connected to the right-hand hole, looking from the hatch, at the front of the door operator.
- Drive Wheel - A metal sheave containing a slotted cam surface. The adjustable arm mounts to the drive wheel and is adjusted in the slotted cam surface. The drive wheel is driven by the jack shaft sheave using 3 V belts.

To change the linear door travel or stroke, move the adjustable arm:

- Closer to the center of the drive wheel = less door travel for the same amount of wheel rotation.
- Further from the center of the drive wheel = more door travel for the same amount of wheel rotation.
- Idler Arm - An adjustable arm mounted to the front of the door operator which controls the tension of the 3 V belts between the jack shaft sheave and the drive wheel.
- Intermediate Arm - Adjustable linkage connected between the drive wheel adjustable arm and the pivot arm. The connection at the pivot arm is adjustable to control the length of the intermediate arm.
- Mechanical Stops - Metal L brackets mounted to the front of the door operator. The stops have slots to adjust the amount of drive wheel rotation and, once positioned, they limit the physical rotation of the drive wheel.
- Motor - 115V or 230V DC Motor
- Pivot Arm - Connects the drive arm to the intermediate arm and provides an adjustment for the length of the intermediate arm.
- Sheave, Jack Shaft - A spoked sheave driven by the door operator motor with a single V belt. The motor sheave drives the jack shaft sheave which drives the drive wheel.
- Sheave, Motor - A sheave attached directly to the door operator motor shaft.
- Support Strut - Unistrut legs on the rear of the door operator which are used to secure the rear of the operator to the car top, and also to plumb the face of the drive wheel.

## Overview

(continued)

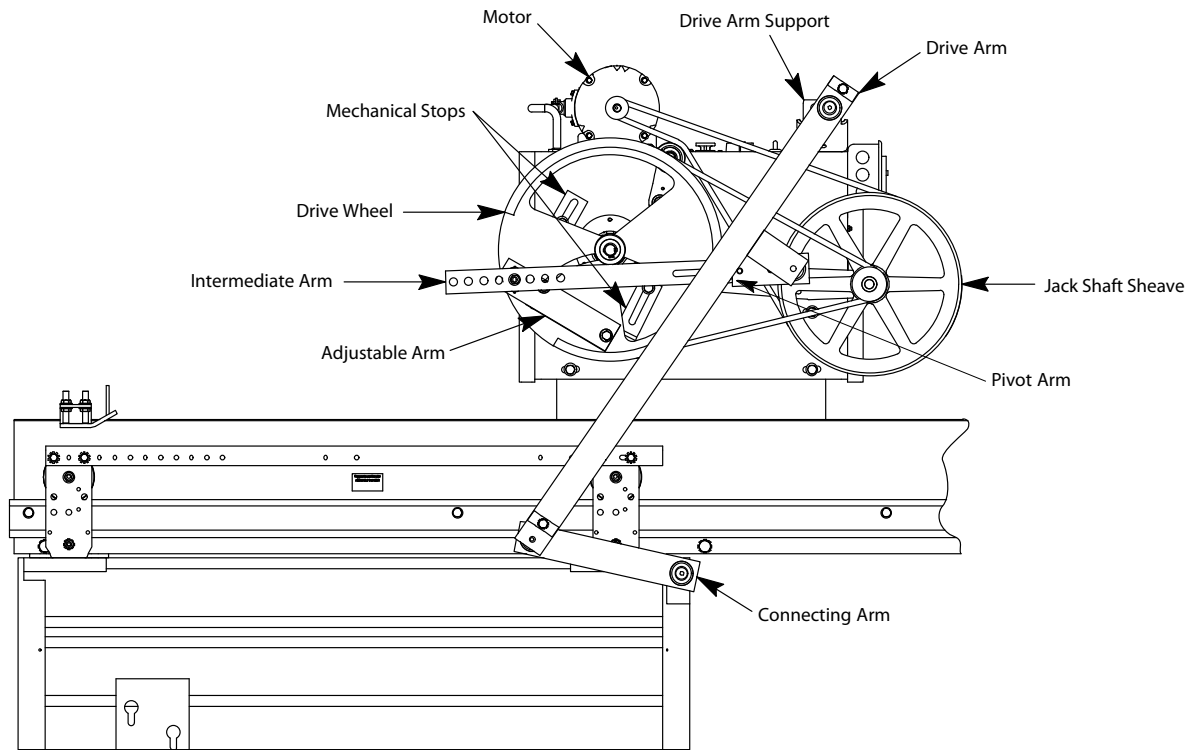


Figure 1 - Single Speed Door Operator

## Mechanical Installation and Adjustment

### Prepare the Door Operator

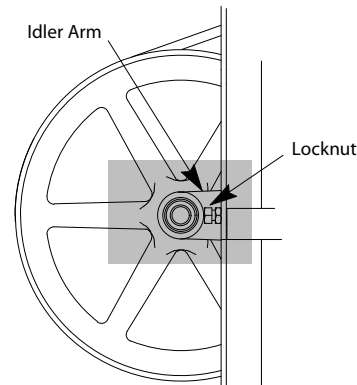
**Note:** Installation and adjustment of the door operator is best accomplished from an upper landing. Place the car top at a comfortable working height, and use the landing as a working platform.

1. Turn OFF, Lock, and Tag out the mainline disconnect.
2. Remove the door operator from the shipping carton and crate. Locate and store the bag of parts.
3. Remove the cover from the rear of the operator by loosening the two top screws and the two lower rear screws.
4. Inspect the wiring. Make sure all connections are secure.
5. Loosen the bolts holding the mechanical stops.
6. While observing the shaft containing the cams (inside the operator), rotate the drive wheel.

## Mechanical Installation and Adjustment

(continued)

7. Check and adjust, as necessary, the tension of the 3 Vee belts between the drive wheel and the jack shaft sheave. See Figure 2.
  - a. Loosen the two bolts on the idler arm, and turn the locknut on the adjustment screw (located at the end of the idler arm).
  - b. Securely tighten the idler arm bolts and the locknut.



**Figure 2 - Locknut Adjustment Screw**

8. Check and adjust as necessary the tension on the single V belt between the motor sheave and jack shaft sheave:
  - a. Loosen the four motor mounting bolts and position the motor.
  - b. Securely tighten the motor mounting bolts.

## Mounting the Door Operator - See Figure 3.

1. Lift the door operator to the car top. Center the operator in the slots of the door operator support. Install the four bolts and tighten. See Detail A.
- Note:** The operator may require repositioning within the slots to achieve the correct drive arm-to-connecting arm relationship with the doors fully open. The hole in the drive arm support bracket may also be used to achieve this relationship. For more details, see Figure 5 on page 13.
2. Attach the drive arm to the right hand hole in the drive arm support, as you look at the front of the operator, in the drive arm support. See Detail B.
  3. Attach the connecting arm to the door panel. See Detail C.
  4. Install the rear support. See Detail D.
    - a. Attach the rear foot mount to the car top. Use the support clips to attach the strut to the mount.
    - b. With a level, plumb the face of the drive wheel. Loosen the cap screws inside the door operator frame and adjust the strut nuts up or down in the support struts (as needed).
    - c. Tighten all bolts securely.

## Mounting the Door Operator

(continued)

5. With a level, check the drive arm for plumb. If necessary, position the drive arm from the door with no more than 3/8" (10mm) flat washers.

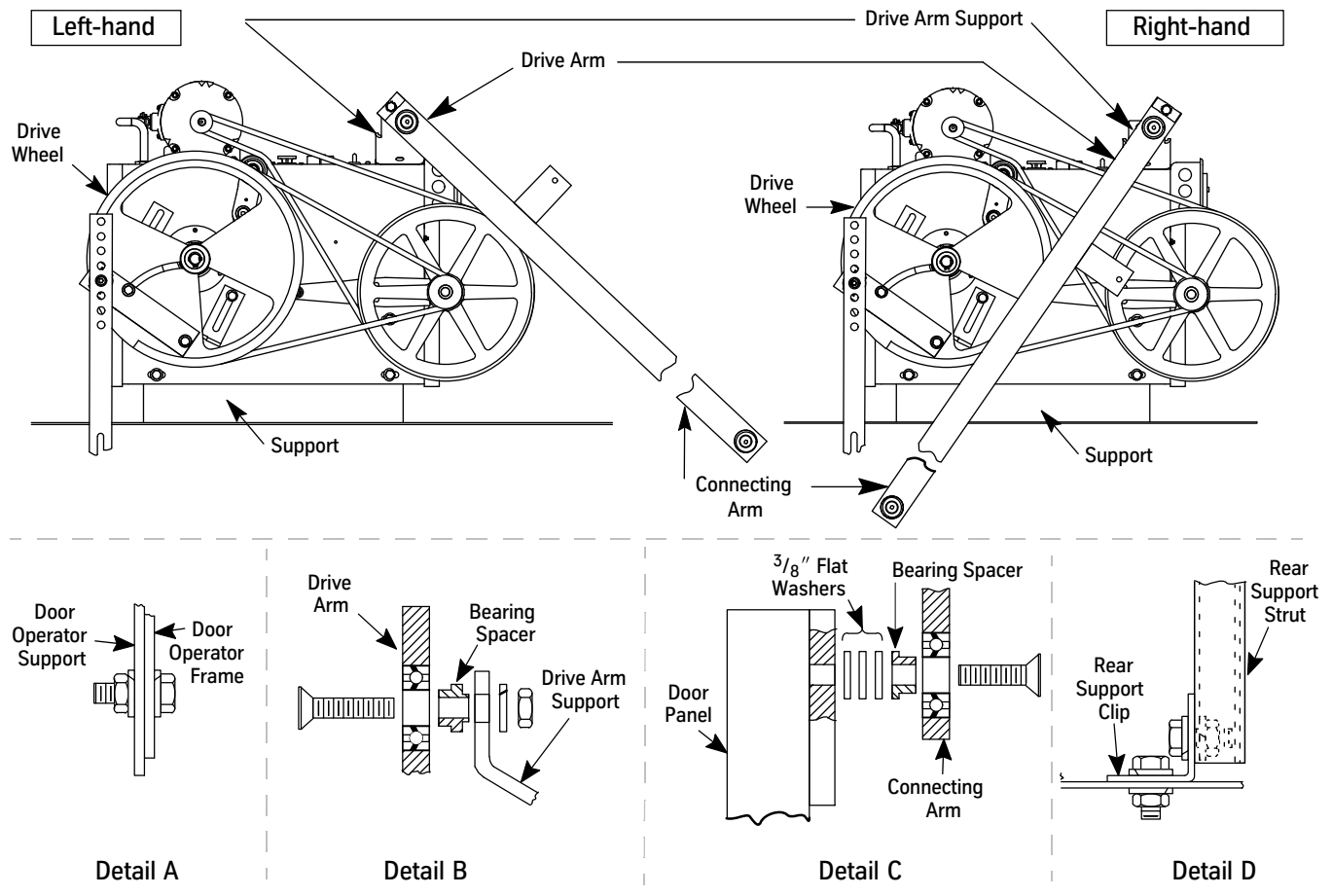


Figure 3 - Mounting the Door Operator

## Setting the Stroke

### Notes:

- The two cap screws securing the intermediate arm to the pivot arm should be loose when setting the stroke.
- Fully Open Position - The point where the doors are flush with or slightly recessed behind the open door jamb.
- Fully Closed Position - The point where the leading edge of the door contacts the door jamb, or in the case of center opening doors, the point where the two leading edges of the doors contact.

## Setting the Stroke

(continued)

1. Place the doors in the fully open position.
2. Measure the distance from **B** to **C** and record this measurement as Door Open (DO). See Figure 4.
3. Place the doors in the fully closed position.
4. Measure the distance from **B** to **C** and record this measurement as Door Closed (DC). See Figure 4.
5. Calculate the stroke using the following formula:  

$$\text{STROKE} = \frac{DO - DC}{2} + \frac{1}{8} \text{ "}$$
6. Loosen the two cap screws in the adjustable arm.
7. Move the adjustable arm in the circular slot of the drive wheel so that the distance from **A** to **B** is equal to the calculated stroke length. See Figure 4.
8. Tighten the two cap screws in the adjustable arm.

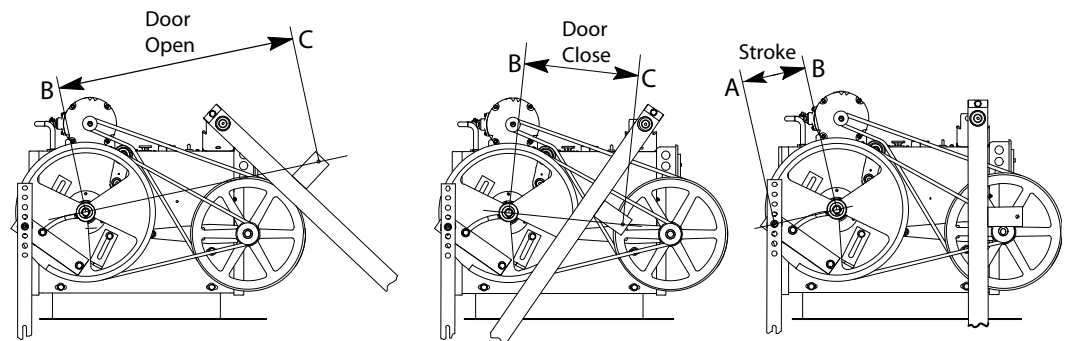


Figure 4 - Door Operator Stroke

## Adjusting the Drive Arms

See Figure 5 on page 13 for all steps in this procedure.

1. Place the doors in the fully open position.
  2. Slide the pivot arm to the end of the slot in the intermediate arm so that the hole in the bearing is exposed.
  3. Attach the pivot arm to the intermediate arm through the bearing with a 3/8" (10mm) flathead socket cap screw.
- Note:** Ensure that the spacer plate is between the two arms, the bearing spacer is installed, and that the doors are still in the fully open position.

## Adjusting the Drive Arms

(continued)

4. Align the drive arm and connecting arm in a straight line. Vice grips may be used to hold these two arms in alignment.
5. Maintain the doors in fully open position, and rotate the drive wheel until all three points A, B, and C are in a straight line.
6. Tighten the two cap screws attaching the pivot arm to the intermediate arm.
7. Use a pencil to trace a line along both sides of the adjustable arm on the drive wheel.

**Note:** This will be the reference mark in the event that the stroke requires further adjustment.

8. Remove the vice grips and move the doors to the fully closed position.

**Note:** If the doors will not fully close: loosen the two cap screws in the adjustable arm, and reposition the arm toward the outside of the drive wheel in small increments of 1/8" (3mm).

9. Measure the distance from the top of the intermediate arm to the center of the drive wheel. The correct distance for this measurement is 1/2" (13mm) to 1 1/2" (38mm). Ensure that the doors can be opened from the inside per local code. The smaller this diameter, the more difficult it will be to pull the car doors open manually.

If the measurement is correct - Securely tighten the cap screws in the adjustable arm and the cap screws connecting the intermediate arm to the pivot arm. Proceed to *Setting the Mechanical Stops*.

If the measurement is less than 1/2" (13mm) - Loosen the two cap screws in the adjustable arm. Reposition the arm toward the outside of the drive wheel and tighten the two cap screws.

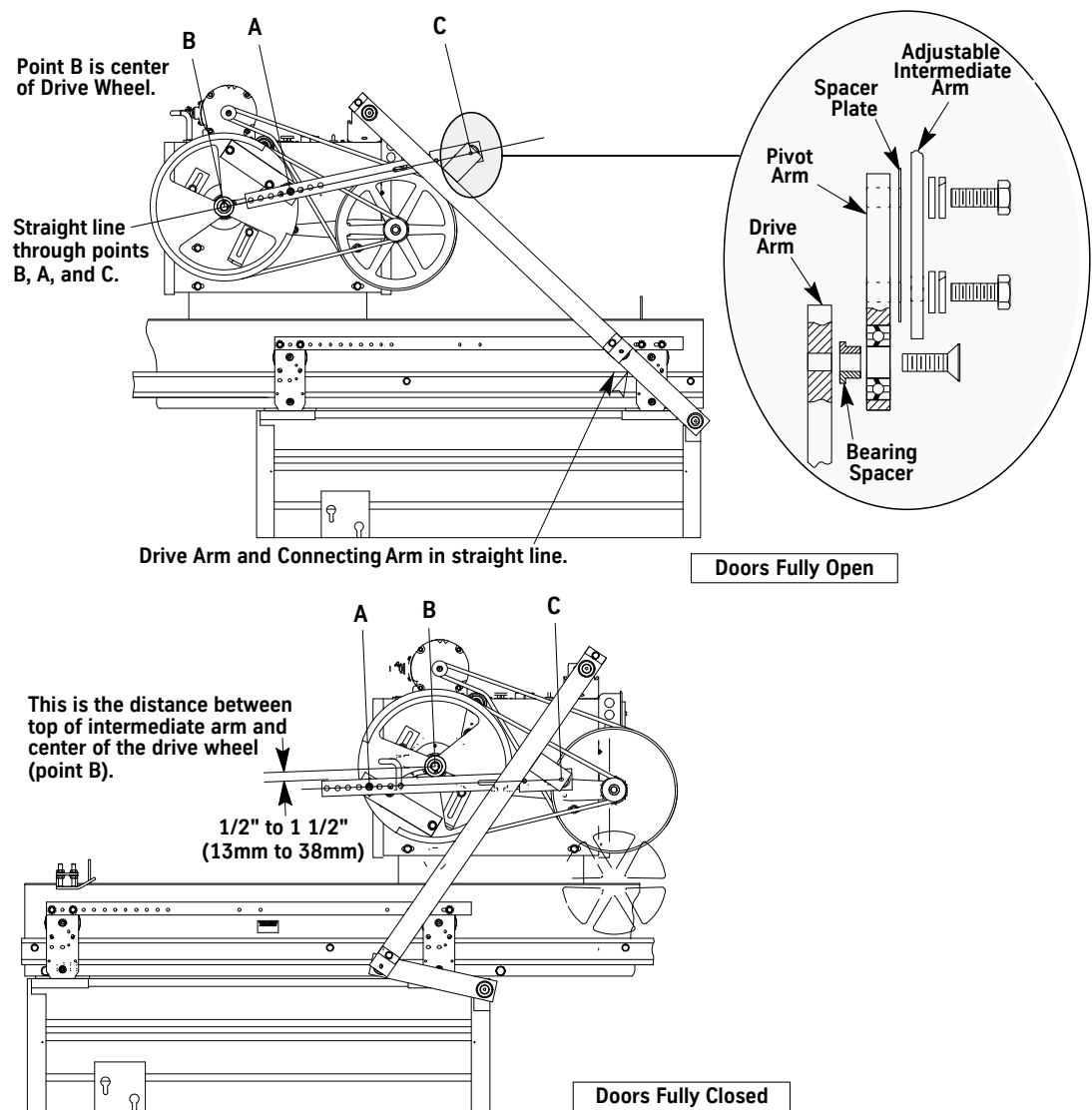
If the measurement is more than 1 1/2" (38mm) - Loosen the two cap screws in the adjustable arm. Reposition toward the center of the drive wheel and tighten the two cap screws.

- a. Move the doors to the fully open position, and check the alignment of the connecting arm and the three points A, B, and C.
- b. Move the doors to the fully closed position, and measure the distance from the top of the intermediate arm to the center of the drive wheel.
- c. If these measurements are not correct, repeat the adjustment of the arm until the correct operation and measurement is obtained.

**Note:** Once the stroke has been properly adjusted, check to ensure that the two cap screws in the adjustable arm and the two cap screws holding the pivot arm to the intermediate arm are securely tightened.

## Adjusting the Drive Arms

(continued)



**Figure 5 - Adjusting the Drive Arms**

## Setting the Mechanical Stops

1. Move the doors to the fully open position.
2. Position the open mechanical stop 1/8" (3mm) from the inside surface of the drive wheel, and tighten the bolt securely.
3. Move the doors to the fully closed position.
4. Position the closed mechanical stop 1/8" (3mm) from the inside surface of the drive wheel, and tighten the bolt securely.

## Electronic Setup and Adjustment



The configuration done by manufacturing uses adjustment and parameter values that are different from the default values shown in the Diagnostics section.

### Preparation

1. Turn OFF, Lock, and Tag out the mainline disconnect.
2. Route the door operator harness to the swing return, and connect the harness connectors to the appropriate connectors on the car wiring interface card.
3. If required, connect the safety edge cables to the safety edge box.

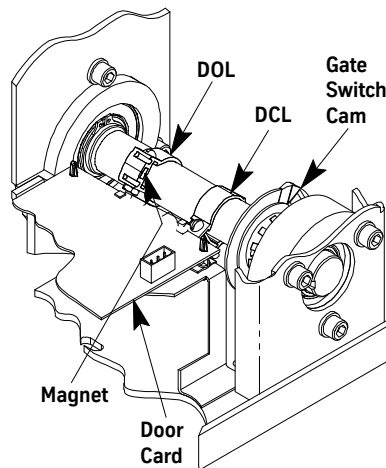
**Note:** On jobs with both front and rear doors, adjust front and rear door operators separately.

4. Turn ON the mainline disconnect.
5. Verify that the VBUS and WD LEDs on the door card are ON.

**Note:** If LEDs are not ON, refer to the *Troubleshooting* section.

### Limit Setting

1. Turn OFF, Lock, and Tag out the mainline disconnect.
2. Manually move the door to the fully closed position, noting which direction the cam shaft rotates. See Figure 6.
3. Loosen DCL and DOL cams, and rotate them until their magnets face the door card.
4. Loosen the door card mounting bracket screws.
5. Slide the door card and bracket toward or away from the DCL and DOL cams until there is 1/8" between the card and the cams. The card **MUST** be square with the DCL and DOL cams.



**Figure 6 - Door Operator Cams**

6. Tighten the door card mounting bracket screws.
7. Slide the DCL and DOL cams to align the center of their magnets with the center of their respective magnetic sensors at the edge of the door card.



## Limit Setting

(continued)

8. Ensure that the door configuration jumpers on the door card are installed per Table 1. See Figure 7 on page 16 for locations.
9. Turn ON the mainline disconnect.



### WARNING

**To prevent automatic movement of the door while adjusting limit switches, place the elevator on Inspection Operation.**

10. Rotate the DCL cam in the same direction that the cam shaft rotated in Step 3 until the DCL LED just turns ON. Tighten the set screw.
11. Move the door to the fully open position, noting which direction the cam shaft rotates.
12. Rotate the DOL cam in the same direction the cam shaft rotated in the previous step until the DOL LED just turns ON. Tighten the set screw.

Jumper	Jumper Setting/Position	Description
JP1	Jumper on 1 and 2	Selects the DSP to run as a microcontroller. Factory Use Only.
	Jumper on 2 and 3	Selects the DSP to run as a microprocessor. Factory Use Only.
JP2	Jumper on 1 and 2	Provides +5 VDC programming voltage for the DSP core FLASH. Factory Use Only.
	Jumper on 2 and 3	Removes +5 VDC programming voltage to the DSP core FLASH. Factory Use Only.
JP3*	On	Selects Zmodem Mode for uploading new s/w. Field Selectable.
	Off (default)	Selects Normal Mode for running. Field Selectable.
JP4*	On (default)	Selects Rear Door Mode for receiving rear door commands. Field Selectable.
	Off	Selects Front Door Mode for receiving front door commands. Field Selectable.
JP5*	On	Selects RS485 Communication Link Mode. (Door Parameters D12 and D13=8) Field Selectable.
	Off	Selects CAN Communication Link Mode. (Door Parameters D12 and D13=7 or 9) Field Selectable.
JP6*	On	Selects 100K baud for CAN communication link. (JP6 ON for ISIS 1) (Door Parameters D12 and D13=9) Field Selectable.
	Off (default)	Selects 50K baud for CAN communication link. (JP6 OFF for TAC 50/03 and TAC 50/04) (Door Parameters D12 and D13=7) Field Selectable.

\* Must push reset to take affect.

**Table 1 - 6300PA4 Door Operator Card Configuration Jumpers**

## Limit Setting

(continued)

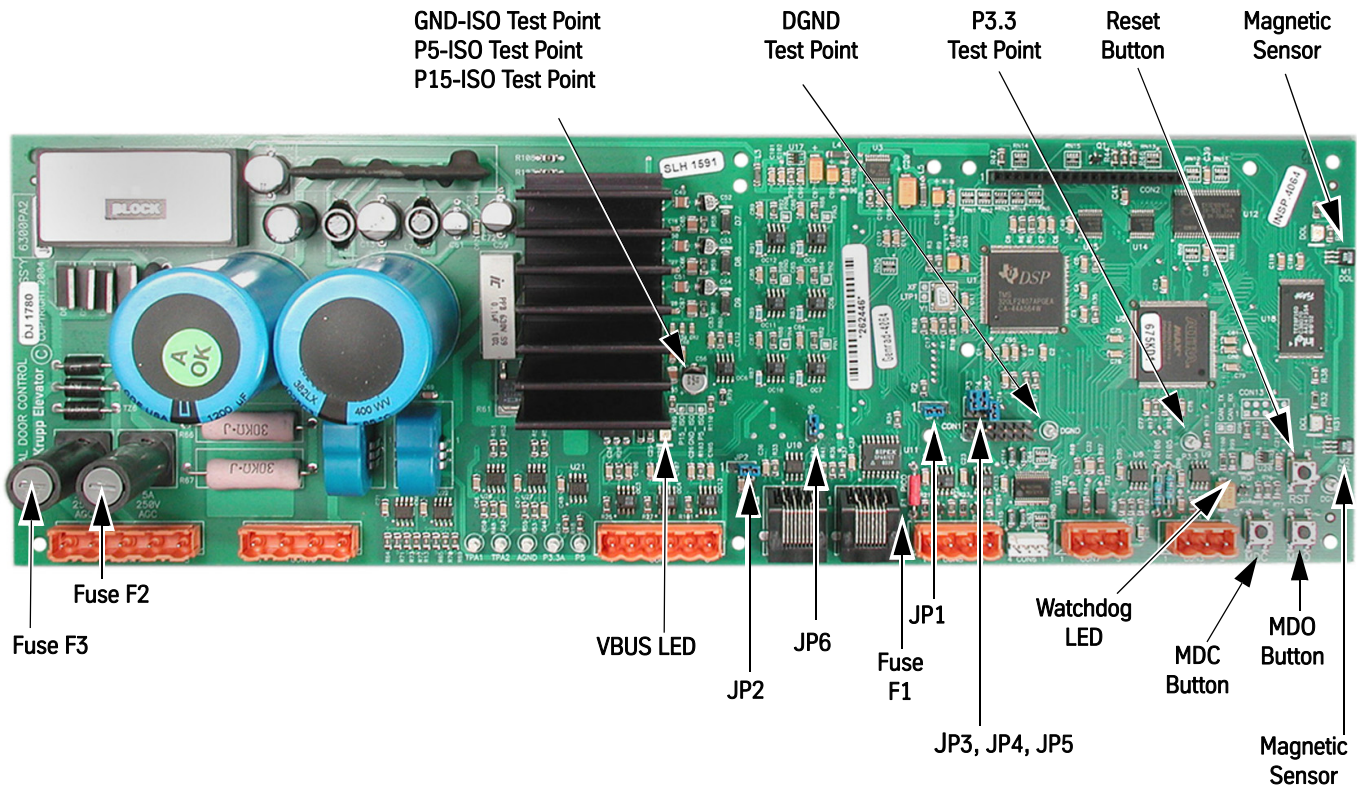


Figure 7 - 6300PA2 Door Operator Card

### Direction Check

1. Check the Door Open Limit (DOL) and the Door Close Limit (DCL).
  - a. Place car on Inspection Operation.
  - b. Press MDO on the door card to open the door. Verify that the door opens fully, and that the DOL LED turns ON.
    - If the doors move in the open direction, continue with this procedure.
    - If the doors do NOT move in the open direction, use the UIT and scroll to MAIN->SYSTEM->ADJ->LHO to change the value. (LHO = 1 for left hand, and LHO = 0 for right hand). Repeat Step 1b.

### Auto Null

1. Begin with the doors fully closed.
  2. Use the UIT and scroll to MAIN->DOOR->CMD->AUTONULL.
  3. Press Enter and the UIT displays: Nulling ADC offsets
- Note:** When complete, the UIT displays: Null complete
4. Save the autonull parameters to FLASH by selecting Save.

## Door Scan

1. Place the car on Inspection Operation.
2. Make sure that the door is fully closed or fully open.
3. On the UIT, scroll to MAIN->PROFILE1->CMD->LEARN TRAVEL.
4. Press Enter and the UIT displays:  
Travel = (some number)  
Ent to Re-Learn
5. Press Enter and the UIT displays:  
Travel = 0.000  
Move Doors Now
6. Press MDO until the DOL LED turns ON and the UIT displays:  
Travel = (learned value)  
Save to Flash
7. Save the door scan to FLASH.
  - a. Scroll to MAIN->SYSTEM->CMD->SAVETOFLASH, press ENTER, and the UIT displays:  
ENT to save  
ESC to exit
  - b. Press ENTER, and the UIT displays: Adj's have been saved to FLASH

## Profile Adjustments

The doors should perform well with default settings. However, if changes to the performance are required, see the *Diagnostics* section.

1. Place the car at the appropriate landing of the profile that is to be adjusted.
  2. Use the UIT, scroll to MAIN->CONTROL->CMD->CYCLE MODE, and press ENTER to place the door in cycle mode.
- Note:** Some adjustments can not be changed with the door in motion. If the cycle mode does not have a delay, make adjustment changes only when the door is at rest on either limit.
3. Scroll to MAIN>CONTROL>ADJ>CDT to adjust the delay time at each limit. Some delay at the door close limit is necessary to allow other adjustments to be changed.



**To avoid mechanical damage to the doors when increasing open and close high speed, do NOT make drastic changes.**

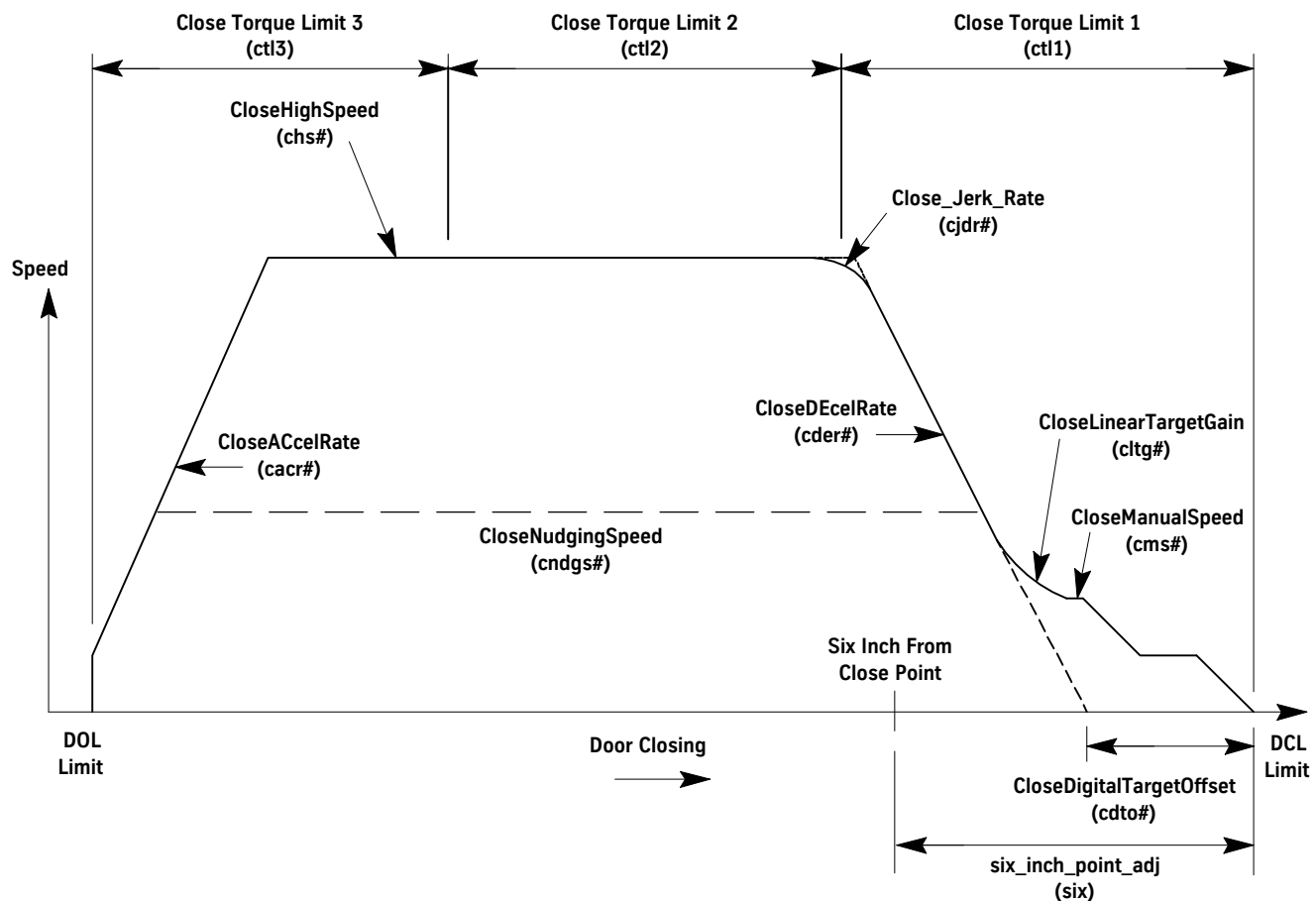
4. On the UIT, scroll to MAIN->PROFILE#->ADJ-> and make the necessary door open and door close adjustments. See “- Door Closing Profile” on page 18 and “- Door Opening Profile” on page 19.
5. Save any adjustment changes to FLASH.

## IMPORTANT!

**Save changes to FLASH when the door is on DCL or the changes may not be accepted.**

## Profile Adjustments

(continued)

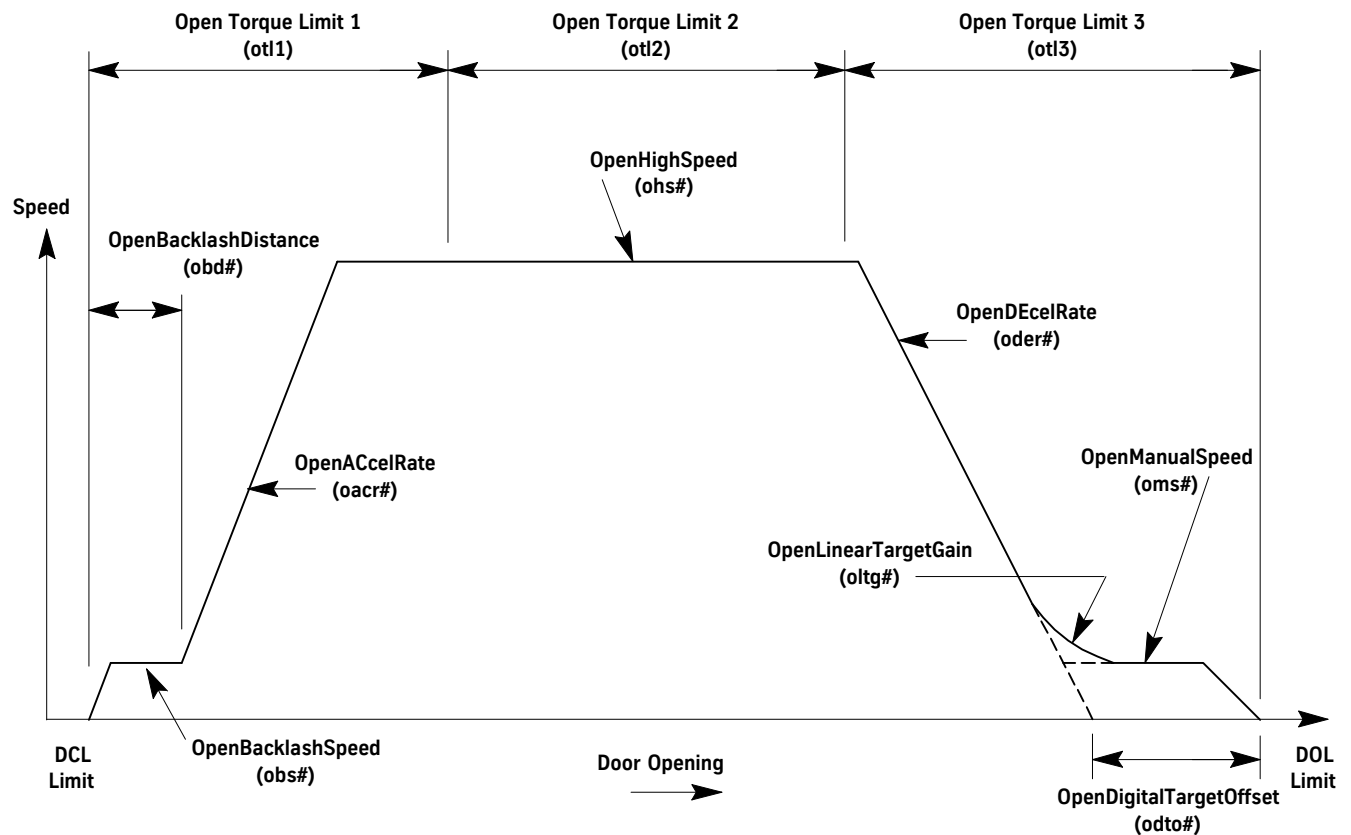


Profile#	Adjustment	Door Adjustment
cacr#	CloseACcelRate	ctl1 Close Torque Limit 1
cbs#	CloseBacklashSpeed	ctl2 Close Torque Limit 2
cbt#	CloseBacklashTime	ctl3 Close Torque Limit 3
chs#	CloseHighSpeed	
cder#	CloseDEcelRate	
cms#	CloseManualSpeed	
cltg#	CloseLinearTargetGain	
cdto#	CloseDigitalTargetOffset	
cndgs#	CloseNudgingSpeed	
<b>Note:</b> # = Profile Number		

Figure 8 - Door Closing Profile

## Profile Adjustments

(continued)



Profile#	Adjustment	Door Adjustment
oacr#	OpenACcelRate	otl1 Open Torque Limit 1
obs#	OpenBacklashSpeed	otl2 Open Torque Limit 2
obd#	OpenBacklashDistance	otl3 Open Torque Limit 3
ohs#	OpenHighSpeed	
oder#	OpenDEcelRate	
oms#	OpenManualSpeed	
oltg#	OpenLinearTargetGain	
odto#	OpenDigitalTargetOffset	
<b>Note:</b> # = Profile Number		

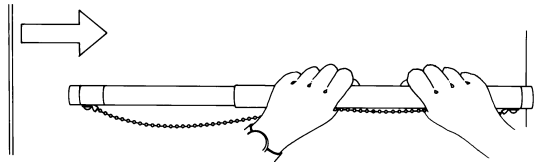
Figure 9 - Door Opening Profile

## Closing Force

1. Use the UIT, scroll to MAIN->DOOR->ADJ->STALL, and note the value so that it can be set back later.
2. Press ENTER, scroll to 0 (zero), and press ENTER again. This sets the value of STALL to 0.
3. Use a force gauge to measure the closing force. See Figure 10.

### Notes:

- The closing force should be less than 30 lbf. in the middle 1/3 of travel.
- If the closing force is too high: Scroll to MAIN->DOOR->ADJ->CTL2, reduce the value, re-measure and repeat until the closing force is within limits.



**Figure 10 - Safe Use of the Door Gauge**

4. Scroll to MAIN->DOOR->ADJ->STALL, and set STALL back to its original value.
5. Save the values to FLASH.
6. Scroll to MAIN->SYSTEM->CMD->SAVETOFLASH, press ENTER, and the UIT displays:  
ENT to save  
ESC to exit
7. Press ENTER, and the UIT displays: Adj's have been saved to FLASH.

## Closing Kinetic Energy

1. Place the car at the landing where the test will be performed.
2. Place car on Inspection Operation.
3. Use the UIT, scroll to MAIN->DOOR->MON->DOOR\_trav, and record the value.
4. Use either MDC or MDO to move the doors to one of the following positions:
  - Center Opening Doors: 1" from fully open
  - Single Speed Doors: 2" from fully open
5. Scroll to MAIN->DOOR->MON->DOOR\_pos, and record the value.
6. Subtract the DOOR\_pos value from the DOOR\_trav value.
7. Scroll to MAIN->DOOR->MON->ADJ->SWM1, and enter the value from the previous step.
8. Use either MDC or MDO to move the doors to one of the following positions:
  - Center Opening Doors: 1" from fully closed
  - Single Speed Doors: 2" from the face of the strike column
9. Scroll to MAIN->DOOR->MON->DOOR\_pos, and record the value.
10. Scroll to MAIN->DOOR->MON->ADJ->SWM2, and enter the value from the previous step.

## Closing Kinetic Energy

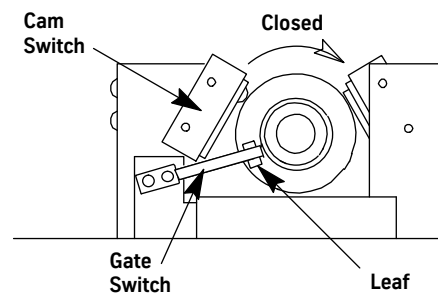
(continued)

11. Determine the minimum allowable closing time from the door operator nameplate.
12. Place the car on Automatic Operation.
13. Scroll to MAIN->DOOR->CMD->STOPWATCH, and press ENTER.
14. Choose the close time, press ENTER, and the UIT displays: POS Mark 1 n.nnn (value from SWM1).
15. Press ENTER, and the UIT displays: POS Mark 2 n.nnn (value from SWM2).
16. Press DOOR OPEN, and when door is fully open, press ENTER and the UIT displays: Stopwatch armed.
17. When the door closes, the UIT displays the closing time. If the closing time is less than the minimum allowable closing time specified, reduce the value of the close high speed (CHS#) adjustment and repeat until the closing time is greater than or equal to the minimum.
18. Save any adjustment changes to FLASH.

## Set the Gate Switch

1. Position the door 1 1/2" from fully closed.
2. Rotate the disk in the CLOSE direction until the shorting bar just touches the two leaf contacts. See Figure 11.
3. Locate a tab on the locking ring that lines up with a notch in the contact disk.
4. Rotate the drive wheel until the door is fully closed and ensure that the shorting bar has not run past the leaf contacts.
5. Open and close the door to verify that the gate switch shorting bar enters the leaf contacts at 1 1/2" from fully closed.

**Note:** Verify that the shorting bar remains between the leaf contacts in the fully closed position. Be sure that the gate switch leaf contacts do not rub on the thin portion of the plastic disk during normal operation.



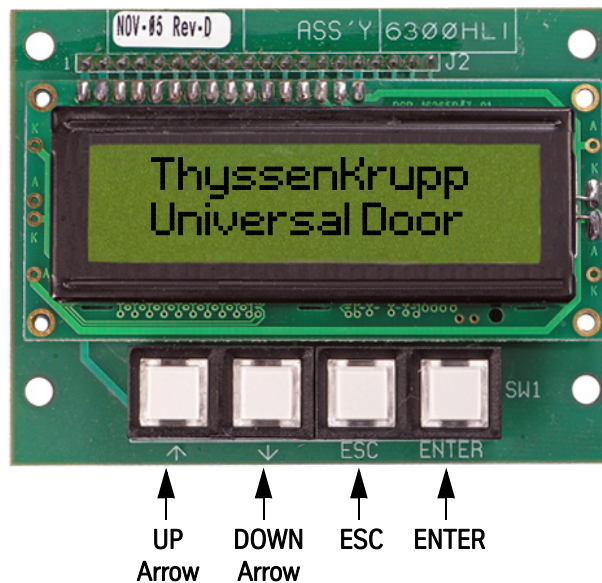
**Figure 11 - Gate Switch**

## Final Security

Recheck all bolts, cap screws, cam hex screws, and belt tensions for proper tightness.

## Diagnostics

### The User Interface Tool (UIT)



UP or DOWN Arrow - Scrolls through menus, adjustments, and displays.

ESC - Exits the current level of a menu, adjustment, or display.

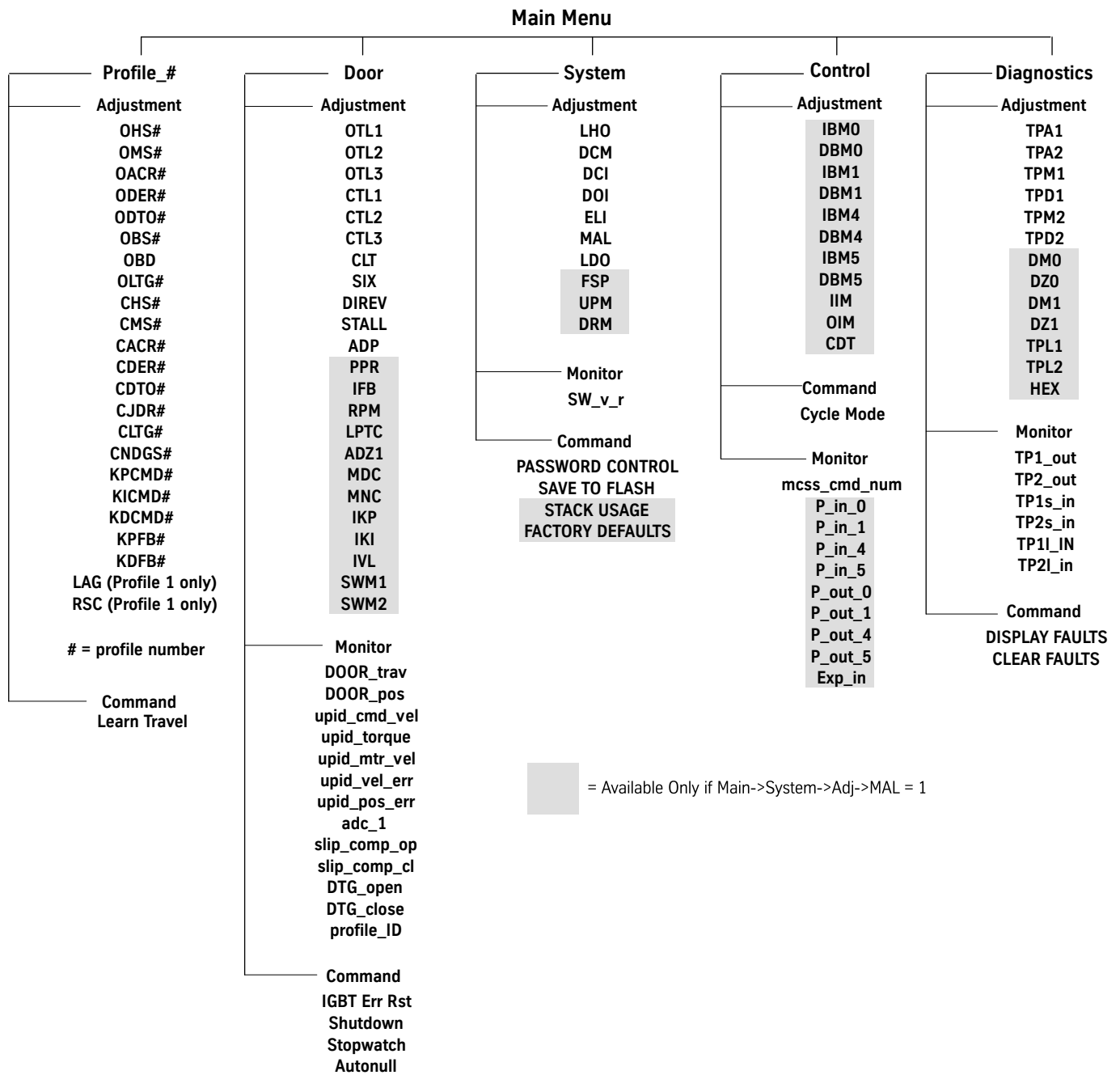
ENTER - Selects a menu, adjustment, or display.

### Overview of Adjustments, Parameters, and Commands

- All adjustments must be made when the doors are idle.
- Before the card is reset or powered down, save any adjustment changes to FLASH.
- When the adjustment is a speed value:  
Increase the value = The door runs at a faster speed.  
Decrease the value = The door runs at a slower speed.
- When the adjustment is an acceleration or deceleration rate value:  
Increase the value = The door accelerates or decelerates faster.  
Decrease the value = The door accelerates or decelerates slower.
- When the adjustment is a distance or point value:  
Increase the value = The distance or point is further from either the door open limit (DOL) or door close limit (DCL), depending on whether the door is opening or closing.  
Decrease the value = The distance or point is closer to either the door open limit (DOL) or door close limit (DCL), depending on whether the door is opening or closing.
- Door position is stored at 0 on DCL and at Travel (TRV) on DOL.
- Speeds are (+) in the opening direction, and (–) in the closing direction.



## The UIT Menu Tree



## Adjustments

### Control Adjustments

Mnemonic	Adjustment	Definition					
CDT	Cycle Delay Time	The time (in seconds) that the door control will delay at each limit when the doors are on continuous cycle mode Min: 0 Default: 32 Max: 255					
DBM0	De-Bounce Bit Mask 0	The signals shown in the table can have additional de-bouncing by setting the corresponding bit. The default indicates that all these signals are de-bounced. Min: 0 Default: 255 Max: 255					
Bit 7	Bit 6	Bit 5	Bit 4	Bit 3	Bit 2	Bit 1	Bit 0
X	Input	Input	Input	X	X	X	X
X	Electronic DCL	Encoder Phase B	Encoder Phase A	X	X	X	X
DBM1	De-Bounce Bit Mask 1	The signals shown in the table can have additional de-bouncing by setting the corresponding bit. The default indicates that all these signals are de-bounced. Min: 0 Default: 255 Max: 255					
Bit 7	Bit 6	Bit 5	Bit 4	Bit 3	Bit 2	Bit 1	Bit 0
Input	Input	X	X	X	X	X	X
Hall Limit DOL	Hall Limit DCL	X	X	X	X	X	X
DBM4	De-Bounce Bit Mask 4	The signals shown in the table can have additional de-bouncing by setting the corresponding bit. The default indicates that all these signals are de-bounced. Min: 0 Default: 255 Max: 255					
Bit 7	Bit 6	Bit 5	Bit 4	Bit 3	Bit 2	Bit 1	Bit 0
X	X	Input	Input	X	X	X	X
X	X	VBUS	SE	X	X	X	X
DBM5	De-Bounce Bit Mask 5	The signals shown in the table can have additional de-bouncing by setting the corresponding bit. The default indicates that all these signals are de-bounced. Min: 0 Default: 255 Max: 255					
Bit 7	Bit 6	Bit 5	Bit 4	Bit 3	Bit 2	Bit 1	Bit 0
X	X	Input	Input	Input	Input	Input	Input
X	X	Electronic DOL	X	F/Rn	CAN/485n	MDC	MDO

## Control Adjustments (Continued)

Mnemonic	Adjustment		Definition				
<b>IBM0</b>	Invert Bit Mask 0		The signals shown in the table can be inverted by setting the corresponding bit. The default indicates that the Encoder Phase B and Encoder Phase A signals are inverted. Min: 0 Default: 32 Max: 255				
<b>Bit 7</b>	<b>Bit 6</b>	<b>Bit 5</b>	<b>Bit 4</b>	<b>Bit 3</b>	<b>Bit 2</b>	<b>Bit 1</b>	<b>Bit 0</b>
X	Input	Input	Input	X	X	X	X
X	Electronic DCL	Encoder Phase B	Encoder Phase A	X	X	X	X
<b>IBM1</b>	Invert Bit Mask 1		The signals shown in the table can be inverted by setting the corresponding bit. The default indicates that the Hall Limit DOL and Hall Limit DCL signals are inverted. Min: 0 Default: 192 Max: 255				
<b>Bit 7</b>	<b>Bit 6</b>	<b>Bit 5</b>	<b>Bit 4</b>	<b>Bit 3</b>	<b>Bit 2</b>	<b>Bit 1</b>	<b>Bit 0</b>
Input	Input	X	X	X	X	X	X
Hall Limit DOL	Hall Limit DCL	X	X	X	X	X	X
<b>IBM4</b>	Invert Bit Mask 4		The signals shown in the table can be inverted by setting the corresponding bit. The default value indicates that the SE signal should be high when not obstructed. If the value is set to 0, then SE signal should be low when not obstructed. Min: 0 Default: 0				
<b>Bit 7</b>	<b>Bit 6</b>	<b>Bit 5</b>	<b>Bit 4</b>	<b>Bit 3</b>	<b>Bit 2</b>	<b>Bit 1</b>	<b>Bit 0</b>
X	X	Input	Input	X	X	X	X
X	X	VBUS	SE	X	X	X	X
<b>IBM5</b>	Invert Bit Mask 5		The signals shown in the table can be inverted by setting the corresponding bit. The default indicates that the Electronic DOL, MDC, and MDO signals are inverted. Min: 0 Default: 35 Max: 255				
<b>Bit 7</b>	<b>Bit 6</b>	<b>Bit 5</b>	<b>Bit 4</b>	<b>Bit 3</b>	<b>Bit 2</b>	<b>Bit 1</b>	<b>Bit 0</b>
X	X	Input	X	Input	Input	Input	Input
X	X	Electronic DOL	X	F/Rn	CAN/485n	MDC	MDO

## Control Adjustments (Continued)

Mnemonic	Adjustment		Definition				
IIM	Input Invert Mask		This is the input invert mask for the I/O Expansion. The signals shown in the table can be inverted by setting the corresponding bit. The default indicates that all of the input signals are inverted. Min: 0 Default: 95 Max: 255				
Bit 7	Bit 6	Bit 5	Bit 4	Bit 3	Bit 2	Bit 1	Bit 0
X	Input	Input	Input	Input	Input	Input	Input
X	DCL	DOL	HDI2	HDI1	NDG	CD	OD
OIM	Output Invert Mask		This is the output invert mask for the I/O Expansion. The output signals shown in the table can be inverted by setting the corresponding bit. The default indicates that none of the signals are inverted. Min: 0 Default: 0 Max: 255				
Bit 7	Bit 6	Bit 5	Bit 4	Bit 3	Bit 2	Bit 1	Bit 0
X	X	X	X	Output	Output	Output	Output
X	X	X	X	DRL	DL6	DCL	DOL

## Diagnostic Adjustments

## Notes:

- These values are for diagnostic purposes and cannot be changed using the UIT.
- The test points have a range of 0V minimum to +3V maximum.
- The test point outputs are based on Equation 1 and Equation 2.

$$\text{Equation 1} = \text{TP1out} = ((\text{TP1in} * \text{TPM1}) / \text{TPD1}) * 0.73\text{mV} + 1.5\text{V}$$

$$\text{Equation 2} = \text{TP2out} = ((\text{TP2in} * \text{TPM2}) / \text{TPD2}) * 0.73\text{mV} + 1.5\text{V}$$

## Diagnostic Adjustments

Adjustment	Minimum	Default	Maximum	Definition
DM0	0	2048	4095	DAC 0 Multiplier - Multiplier for DAC0; 2048 = 1.000. Do not use DM0, use TPM1 instead.
DM1	0	2048	4095	DAC 1 Multiplier - Multiplier for DAC1; 2048 = 1.000. Do not use DM1, use TPM2 instead.
DZ0	-1228	0	1228	DAC 0 Offset - Zero offset for DAC0. Adjust for 1.500V output when input to DAC0 = 0.
DZ1	-1228	0	1228	DAC 1 Offset - Zero offset for DAC1. Adjust for 1.500V output when input to DAC1 = 0.
HEX	–	0	–	Values in Hex - Set to 1 to display numerical values in hexadecimal format. Set to 0 to display numerical values in decimal format.
TPA1	0	2048	32767	Test Point 1 Address - Address for the variable information to be output at Test Point1.

**Diagnostic Adjustments (Continued)**

Adjustment	Minimum	Default	Maximum	Definition
TPA2	0	2048	32767	Test Point 2 Address - Address for the variable information to be output at Test Point 2.
TPD1	0	0	32767	Test Point 1 Divider - Divider for Test Point 1. Used to facilitate viewing signals on Test Point 1. Refer to Equation 1.
TPD2	0	0	32767	Test Point 2 Divider - Divider for Test Point2. Used to facilitate viewing signals on Test Point 2. Refer to Equation 2.
TPL1	–	0	–	Test Point 1 Length - Length of variable for Test Point 1. Set to 0 for short and set to 1 for long.
TPL2	–	0	–	Test Point 2 Length - Length of variable for Test Point 2. Set to 0 for short and set to 1 for long.
TPM1	1	1	32767	Test Point 1 Multiplier - Multiplier for Test Point 1. Used to facilitate viewing signals on Test Point 1. See Equation 1.
TPM2	1	1	32767	Test Point 2 Multiplier - Multiplier for Test Point 2. Used to facilitate viewing signals on Test Point 2. See Equation 2.

**Door Adjustments**

Adjustment	Minimum	Default	Maximum	Definition
ADP*	1	1	DPL	Active Door Profile - Manually selects which door profile to use.
ADZ0*	-8192	0	8192	A/D Digital Zero0 - The digital zero value for the analog to digital input number 0. This is on the W phase.
ADZ1*	-8192	0	8192	A/D Digital Zero1 - The digital zero value for the analog to digital input number 1. This is on the U phase.
CLT	0	10	25	Closing Torque (%) - This adjustment sets the closing torque limit. This adjustment is a percent of Maximum Drive Current.
CTL1	0	20	100	Close Torque Limit 1 (%) - An adjustment value that represents the maximum allowable door motor current during the last third of close cycle.
CTL2	0	20	100	Close Torque Limit 2 (%) - An adjustment value that represents the maximum allowable door motor current during the middle third of close cycle.
CTL3	0	40	100	Close Torque Limit 3 (%) - An adjustment value that represents the maximum allowable door motor current during the first third of close cycle.
DIREV	0	100	500	Smooth Turnaround (RPM) - This is the speed of the motor that must be reached before reversing the door motor to re-open the doors after a safety edge has been activated.
IFB*	0	0	1	Invert Feedback - Do Not Change.
IKI*	0	807	6400	Current Loop Integral Gain - Do Not Change.
IKP*	0	1.25	8.0	Current Loop Proportional Gain - Do Not Change.
IVL*	10	95	100	Current Loop Voltage Limit - Do Not Change.

## Door Adjustments (Continued)

Adjustment	Minimum	Default	Maximum	Definition
LPTC*	0	.015	.050	Low Pass Time Constant - This value is used as the time constant for the low pass filter. This adjustment is in milliseconds.
MDC*	MNC	6.79	6.8	Maximum Drive Current - The maximum drive current in Amps rms. Do Not Change.
MFC*	0	1.0	MNC	Motor Field Current - Motor field current in Amps rms. Do Not Change.
MNC*	MFC	1.4	MDC	Motor Nameplate Current - Motor nameplate current in Amps rms. Do Not Change.
MTP*	2.0	6.0	8.0	Motor Poles - The number of poles of the AC door motor. Do Not Change.
OTL1	0	50	100	Open Torque Limit 1 (%) - An adjustment value that represents the maximum allowable door motor current during the first third of open cycle. This is a percentage of the maximum drive current.
OTL2	0	45	100	Open Torque Limit 2 (%) - An adjustment value that represents the maximum allowable door motor current during the middle third of open cycle.
OTL3	0	20	100	Open Torque Limit 3 (%) - An adjustment value that represents the maximum allowable door motor current during the last third of open cycle.
PPR*	64	500	2048	Encoder Resolution - This is the pulses per revolution of the door operator motor encoder.
RPM*	500	1150	2048	Motor RPM - This is the nameplate door operator motor RPM.
RSF*	.10	3.1	6.0	Rated Slip Frequency - The rated slip frequency of the AC motor in Hertz. Do Not Change.
SIX	0	1.0	15.9	Six Inch Point (rev)- This is the point at which the six inch from close signal will be sent to the controller. This adjustment is in tenths of motor revolutions. <b>Note:</b> To determine the relationship of travel distance to motor RPM, see Door Parameter POS.
STALL	0	50	300	Stall Velocity - This sets the motor RPM that is used to determine when the door motor is stalled and the reduced stall torque adjustment value is applied to the door motor. This adjustment is in RPM.
SWM1	0	0	32.767	Stop Watch Mark 1 (Rev) - Used in conjunction with the Stopwatch feature. SWM1 is Mark 1.
SWM2				Stop Watch Mark 2 (Rev) - Used in conjunction with the Stopwatch feature. SWM2 is Mark 2.
*System Adjustment MAL must equal 1 for the availability of the adjustment.				

## Profile Adjustments

### Notes:

- # = Profile Number
- Several different door operation profiles are available.
- Each profile has adjustments for both Open and Close; The profile adjustments have the same minimum, default, and maximum values.
- Each value may be adjusted for a different purpose.
- Adjustment values can relate to one another only within the same door operation profile.

## Profile Adjustments

Adjustment	Minimum	Default	Maximum	Definition
CACR#	0	1200	3600	Close Acceleration Rate (RPM/sec) - Close acceleration rate of door motor in rpm/sec. This is the rate the motor speed changes when transitioning from zero speed and the door open limit to top speed.
CDER#	0	900	1919	Close Deceleration Rate (RPM/sec) - Close deceleration rate of door motor in rpm/sec. This is the rate the motor speed changes when transitioning from top speed to manual close speed.
CDTO#	-2.0	0	2.0	Close Digital Target Offset (Rev) - This adjustment shifts the deceleration portion of the opening cycle away from the door close limit. Increasing this value will cause the doors to begin deceleration further from the close limit.
CHS#	Close manual speed adjustment value.	300	Rated RPM of motor in RPM adjustment.	Close High Speed (RPM) - Maximum close speed of the door motor in rpm. This is the speed of the motor that the control system will attain during a close door cycle.
CJDR#	0	3100	8192	Close Jerk Rate (RPM/sec <sup>2</sup> ) - This is the jerk rate in the close direction when transitioning from top close speed to deceleration. This controls the amount of rounding/ smoothing that occurs during the transition. Units are RPM/sec/sec.
CLTG#	60	120	3000	Close Linear Target Gain - 1/min
CMS#	0	40	Close high speed adjustment value.	Close Manual Speed (RPM) - Manual close speed of door motor in rpm. This is the speed of the motor when the doors are closed with the manual push buttons or during the last portion of a close cycle.
CNDGS#	0	125	Close high speed adjustment	Nudge Close Speed (RPM) - This is the speed of the door motor when nudging operation is activated.
KDCMD#	0	0	327.67	Speed Control Derivative Gain - Do Not Change.
KDFB#	0	0	327.67	Speed Feedback Derivative Gain - Do Not Change.
KICMD#	0	22.2	3276.7	Speed Control Integral Gain - Do Not Change.
KPCMD#	0	0	327.67	Speed Command Proportional Gain - Do Not Change.
KPFB#	0	3.33	327.67	Speed Feedback Proportional Gain - Do Not Change.
LAG	0	0.150	0.250	Profile Lag Compensation (sec) - Adjusts the compensation in the profile that accounts for the delay between the demand and the motor response. Units are in seconds. Available only in Profile1. Do Not Change.

## Profile Adjustments (Continued)

Adjustment	Minimum	Default	Maximum	Definition
OACR#	0	1200	3600	Open Acceleration Rate (RPM/sec) - Open acceleration rate of door motor in rpm/sec. This is the rate the motor speed changes when transitioning from backlash speed to top speed.
OBD	0	1.0	10	Open Backlash Distance (Rev) - Sets the distance that the doors will move at open backlash speed (OBS#) at the beginning of an open cycle. The backlash distance begins just after the doors leave the door close limit and is in motor revolutions. This distance is used to allow the hoistway door to be picked up by the car door interlock rollers, and is effective in the opening cycle only. <b>Note:</b> To determine the relationship of travel distance to motor RPM, see Door Parameter POS.
OBS#	0	60	Open high speed adjustment value.	Open Backlash Speed (RPM) - This is the speed of the door motor in rpm during the open backlash distance (OBD#). This speed is used to keep the door speed low until the car door interlock rollers pick up the hoistway door.
ODER#	0	1200	3839	Open Deceleration Rate (RPM/sec) - Open deceleration rate of door motor in rpm/sec. This is the rate the motor speed changes when transitioning from top speed to manual open speed.
ODTO#	-2.0	0	2.0	Open Digital Target Offset (Rev)- This adjustment shifts the deceleration portion of the opening cycle away from the door open limit. Increasing this value will cause the doors to begin deceleration further from the open limit.
OHS#	Open manual speed adjustment value.	400	Rated RPM of motor in RPM adjustment.	Open High Speed (RPM) - Maximum open speed of the door motor in rpm. This is the speed of the motor that the control system will attain during an open door cycle.
OLTG#	60	150	3000	Open Linear Target Gain (Rev) - 1/min.
OMS#	0	40	Open high speed adjustment value.	Open Manual Speed (RPM) - Manual open speed of door motor in rpm. This is the speed of the motor when the doors are opened with the manual push buttons or during the last portion of an open cycle.
RSC	0	0	2000	Re-open Slip Compensation - This is the slip compensation factor used during a re-open. Available only in Profile 1. Do Not Change.



**System Adjustments**

These adjustments will not take effect until the new value is saved to FLASH and the door operator card is reset.

**System Adjustments**

Adjustment	Minimum	Default	Maximum	Definition
DCI	–	0	–	Discrete Controller Interface - <ul style="list-style-type: none"> <li>Set to 1 for relay controller or discrete signal interface (modernization jobs).</li> <li>Set to 0 for serial controller interface; DCL and DOL can be selected to input through hall effect or through the I/O Expansion card. See Electronic Limit Interface (System Adjustment ELI).</li> </ul>
DCM	–	1	–	DC Motor Control Selection - Set to 1 to select DC motor control, 0 to select AC motor control.
DOI	–	0	–	Discrete Operator Interface - Set to 1 to allow door operator card to accept signals from the expansion interface card. Set to 0, and the door operator card does not accept signals from the expansion interface card.
DPL	1	5	5	Door Profile Limit - Number of active profiles.
DRM	1	4	50	Multiple for Slow Clock - Do Not Change.
ELI	–	0	–	Electronic Limit Interface - <ul style="list-style-type: none"> <li>Set to 1 for DCL and DOL signal inputs from header hall effect sensors.</li> <li>Set to 1 to use UDC card with Linear Door Operator.</li> <li>If set to 0 and discrete controller interface (System Adjustment DCI) is set to 1, then DCL and DOL are input through the hall effect sensors on the UDC card (harmonic operator).</li> <li>If set to 1 and DCI is set to 1, then DCL and DOL are input through the I/O Expansion Card.</li> </ul>
FSP	250	1000	2500	Sample Frequency - Do Not Change.
LDO	–	0	–	Linear Door Operator - Set to 1 to select the linear door operator application, 0 for harmonic application.
LHO	–	1	–	Left Hand Operation - Set to 1 for left hand operation, 0 for right hand operation
MAL	–	0	–	Menu Access Level - Set to 1 for full menu access, 0 for restricted or limited menu access.
UPM	1	2	50	Multiple for Medium Clock - Do Not Change.

## Parameters

### CAN Parameters

These values are viewable only to aid in factory-level diagnostics. Not for field use.

Mnemonic	Command	Definition
CEC	Transmit and Receive Error Counters	Displays the value of the transmit and receive error counters.
ESR	Error Status Register	Displays the value of the error status register.
GSR	Global Status Register	Displays the value of the global status register.
MDER	Mailbox Direction/Enable Register	Displays the value of the mailbox direction/enable register.
RCR	Receive Control Register	Displays short test point 1 input variable.
TCR	Transmission Control Register	Displays the value of the transmission control register.

### Control Parameters

These values are viewable only to aid in diagnostic purposes.

MCS = Motion Control State Number - Indicates the current motion control state shown below.

Motion Control State Number	Description
4	Direction Reversal
8	Stop Door
9	Hold Closed
10	Nudge Close
11	Manual Open
12	Manual Close
13	Open Door
14	Close Door

## Control Parameters

(continued)

For the availability of the following parameters, System Adjustment MAL must equal 1.

Mnemonic	Command		Definition				
<b>PIN0</b>	Input Parameter 0		Use to view the status of the parameters shown in the table.				
Bit 7	Bit 6	Bit 5	Bit 4	Bit 3	Bit 2	Bit 1	Bit 0
X	Electronic	Encoder Phase	Encoder Phase	X	X	X	X
<b>PIN1</b>	Input Parameter 1		Use to view the status of the parameters shown in the table.				
Bit 7	Bit 6	Bit 5	Bit 4	Bit 3	Bit 2	Bit 1	Bit 0
Hall Limit	Hall Limit	X	X	X	X	X	X
<b>PIN4</b>	Input Parameter 4		Use to view the status of the parameters shown in the table.				
Bit 7	Bit 6	Bit 5	Bit 4	Bit 3	Bit 2	Bit 1	Bit 0
LCD Back	X	VBUS	SE	X	X	X	X
<b>PIN5</b>	Input Parameter 5		Use to view the status of the parameters shown in the table.				
Bit 7	Bit 6	Bit 5	Bit 4	Bit 3	Bit 2	Bit 1	Bit 0
X	FTP	Electronic DOL	VF/PWMn	F/Rn	CAN/485n	MDC	MDO
<b>POUT0</b>	Output Parameter 0		Use to view the status of the parameters shown in the table.				
Bit 7	Bit 6	Bit 5	Bit 4	Bit 3	Bit 2	Bit 1	Bit 0
X	X	X	X	X	X	X	X
<b>POUT1</b>	Output Parameter 1		Use to view the status of the parameters shown in the table.				
Bit 7	Bit 6	Bit 5	Bit 4	Bit 3	Bit 2	Bit 1	Bit 0
X	X	X	X	X	X	X	X
<b>POUT4</b>	Output Parameter 4		Use to view the status of the parameters shown in the table.				
Bit 7	Bit 6	Bit 5	Bit 4	Bit 3	Bit 2	Bit 1	Bit 0
LCD Back	X	X	X	X	X	X	X
<b>POUT5</b>	Output Parameter 5		Use to view the status of the parameters shown in the table.				
Bit 7	Bit 6	Bit 5	Bit 4	Bit 3	Bit 2	Bit 1	Bit 0
X	FTP	X	VF/PWMn	X	X	X	X

## Diagnostic Parameters

These values are viewable only to aid in diagnostic purposes.

Mnemonic	Command	Definition
TPL1	Test Point 1 Long In	Displays long test point 1 input variable.
TPL2	Test Point 2 Long In	Displays long test point 2 input variable.
TPO1	Test Point 1 Out	Displays test point 1 voltage out (above and below 1.5V nominal).
TPO2	Test Point 2 Out	Displays test point 2 voltage out (above and below 1.5V nominal).
TPS1	Test Point 1 Short In	Displays short test point 1 input variable.
TPS2	Test Point 2 Short In	Displays short test point 2 input variable.

**Door Parameters**

These values are viewable only to aid in diagnostic purposes.

Mnemonic	Command	Definition
ADC0	Analog to Digital Converter 0	Displays the value of analog to digital converter number 0, which is the lwfbk signal (W phase current feedback).
ADC1	Analog to Digital Converter 1	Displays the value of analog to digital converter number 1, which is the lufbk signal (U phase current feedback).
CSC	Close Slip Compensation	This value is automatically set. It indicates the amount of belt slip during a close door cycle. This value is in motor revolutions. Do Not Change.
DPID	Profile ID	Displays current profile.
DTGC	Distance To Go Close	Calculated value based on travel and close slip compensation.
DTGO	Distance To Go Open	Calculated value based on travel and open slip compensation.
OSC	Open Slip Compensation	This value is automatically set. It indicates the amount of belt slip during an open door cycle. This value is in motor revolutions. Do Not Change.
POS	Door Position	This parameter displays the position of the door in motor revolutions from the door close limit (DCL). To use this feature, move the doors to the desired position and read the number displayed. Used for setting OBD and SIX. Minimum = 0 Default = 0 Maximum = TRV
TRV	Door Travel	This is the travel value learned when a door scan is performed. The value is in motor revolutions
UCV	UPID Command Velocity	Displays the dictated or commanded velocity.
UMV	UPID Motor Velocity	Displays the dictated or commanded motor velocity.
UPE	UPID Position Error	Displays the difference between calculated position and actual position.
UTQ	UPID Torque	Displays the dictated or commanded torque.
UVE	UPID Velocity Error	Displays the difference between dictated or commanded velocity and actual velocity.

**System Parameters**



This value is viewable only to aid in diagnostic purposes.

Mnemonic	Command	Definition
VER	Software Version/Revision	Displays the version/revision of door operator software.

## Fault Codes

- 2000 Series Fault Code = Front Door Operator
- 3000 Series Fault Code = Rear Door Operator

## Fault Codes

Fault Code	Description / Causes / Solutions
2036 / 3036	<p>IGBT FAULT - A defective IGBT.</p> <p><b>Possible Causes</b></p> <ul style="list-style-type: none"> <li>• This can be caused by an over current condition.</li> </ul> <p><b>Possible Solutions</b></p> <ul style="list-style-type: none"> <li>• Try to restart the power module. See <i>Restart IGBT Power Module</i>.</li> <li>• If the fault can not be cleared, verify that the doors are free of binds. If the doors bind, correct the cause of the bind and restart the power module. See <i>Restart IGBT Power Module</i>.</li> <li>• Check for wiring shorts.</li> <li>• If the fault remains, replace the door card or motor, or check for shorts.</li> </ul>
2050 / 3050	<p>ENCODER FAULT - An invalid encoder count.</p> <p><b>Possible Causes</b></p> <ul style="list-style-type: none"> <li>• This can be caused by an over current condition.</li> </ul> <p><b>Possible Solutions</b></p> <ol style="list-style-type: none"> <li>1. Verify that the encoder wiring is correct (e.g. phase A and phase B are not swapped).</li> <li>2. Verify that encoder is working properly. See <i>Checking Encoder</i>.</li> <li>3. Make sure the magnetic limits are fastened securely on the cam shaft.</li> </ol> <p> <b>Do not overtighten, the cams are plastic and can be damaged rather easily.</b></p> <ol style="list-style-type: none"> <li>4. Verify that all of the belts are in good shape and replace (if necessary).</li> <li>5. Check the belt tension.</li> </ol> <p><b>Note:</b> Tighten the belt (if necessary). Do not overtighten the drive belt because it can cause premature motor bearing failure.</p> <ol style="list-style-type: none"> <li>6. Verify that the DCL and DOL limits activate at the proper time. If necessary, readjust the limits and perform a new door scan.</li> <li>7. If the fault remains, replace the door card.</li> </ol>
2051 / 3051	<p>XS BELT SLIP FLT - Excessive Belt Slip.</p> <p><b>Possible Solutions</b></p> <ol style="list-style-type: none"> <li>1. Make sure the magnetic limits are fastened securely on the cam shaft.</li> </ol> <p> <b>Do not overtighten, the cams are plastic and can be damaged rather easily.</b></p> <ol style="list-style-type: none"> <li>2. Verify that all of the belts are in good shape and replace (if necessary).</li> <li>3. Check the belt tension.</li> </ol> <p><b>Note:</b> Tighten the belt (if necessary). Do not overtighten the drive belt because it can cause premature motor bearing failure.</p> <ol style="list-style-type: none"> <li>4. Verify that the DCL and DOL limits activate at the proper time. If necessary, readjust the limits and perform a new door scan.</li> <li>5. If the fault remains, replace the door card.</li> </ol>

## Fault Codes (Continued)

Fault Code	Description / Causes / Solutions
2053 / 3053	<p>MOTOR WIRE WRONG - The door timed out, more than 14 seconds, while trying to power off a limit during scan.</p> <p><b>Possible Solutions</b></p> <ol style="list-style-type: none"> <li>1. Verify that the motor is wired properly.</li> <li>2. Verify that Left Hand Operation (LHO) is set correctly.</li> <li>3. Perform a new door scan.</li> <li>4. If the fault remains, replace the door card.</li> </ol>
2054 / 3054	<p>REV ENCODER FLT</p> <p><b>Possible Solutions</b></p> <ol style="list-style-type: none"> <li>1. Verify that the encoder wiring is correct (e.g., phase A and phase B are not swapped).</li> <li>2. Verify that the encoder is working properly.</li> <li>3. Perform a new door scan.</li> <li>4. If the fault remains, replace the door car.</li> </ol>
2055 / 3055	<p>TRAVEL FAULT - An invalid door travel value.</p> <p><b>Possible Solutions</b></p> <ol style="list-style-type: none"> <li>1. Verify that the motor is wired properly.</li> <li>2. Verify that the system adjustments are set correctly.</li> <li>3. Perform a new door scan.</li> <li>4. Verify that the encoder wiring is correct (e.g. phase A and phase B are not swapped).</li> <li>5. Verify that encoder is working properly.</li> <li>6. Verify that the DCL and DOL limits activate at the proper time. If necessary, readjust the limits and perform a new door scan.</li> <li>7. If the fault remains, replace the door card.</li> </ol>
2056 / 3056	<p>OPEN OS FAULT - Door overspeed in open direction with Open Command.</p> <p><b>Possible Solutions</b></p> <ul style="list-style-type: none"> <li>• Verify that the RPM adjustment is set correctly.</li> </ul>
2057 / 3057	<p>CLOSE OS FAULT - Door overspeed in close direction with Close Command.</p> <p><b>Possible Solutions</b></p> <ul style="list-style-type: none"> <li>• Verify that the RPM adjustment is set correctly.</li> </ul>
2058 / 3058	CL RUNAWAY FAULT - Door over speed in close direction with no Close Command.
2059 / 3059	<p>BUS POWER FAULT - Loss of BUS supply.</p> <p><b>Possible Solutions</b></p> <ul style="list-style-type: none"> <li>• Check fuse F2 on the door card and replace (if necessary).</li> <li>• Verify the wires for power (wires going to CON11) are securely fastened and in the correct place.</li> <li>• If the fault remains, replace the door card.</li> </ul>
2060 / 3060	OP RUNAWAY FAULT - Doors overspeed in open direction with no Open Command.
2061 / 3061	OP OV DRIVE FAULT - Doors overdriven in open direction with Open Command.
2062 / 3062	CL OV DRIVE FAULT - Doors overdriven in close direction with Close Command.
2063 / 3063	<p>IFBK FAULT - Failure to regulate the DC current (only) on DCL.</p> <p><b>Possible Causes</b></p> <ul style="list-style-type: none"> <li>• An open motor armature circuit.</li> <li>• A defective board, replace the board.</li> </ul>

**Fault Codes (Continued)**

<b>Fault Code</b>	<b>Description / Causes / Solutions</b>
2064 / 3064	<p>I SERIAL COM FAULT - Failure to receive data from the controller within 5 seconds.</p> <p><b>Possible Solutions</b></p> <ul style="list-style-type: none"> <li>• Check for a defective door board.</li> <li>• Check for a defective controller board.</li> <li>• Check the wiring.</li> </ul>
2065 / 3065	<p>I SCALE FAULT - Current adjustments are out of range.</p> <p><b>Possible Solutions</b></p> <ol style="list-style-type: none"> <li>1. Correct the Maximum Drive Current (MDC) and/or the Motor Nameplate Current (MNC).</li> <li>2. After making corrections, save and reset the board.</li> </ol>
2066 / 3066	<p>DOL DCL FAULT - Both DOL and DCL are on at the same time.</p> <p><b>Possible Solutions</b></p> <ol style="list-style-type: none"> <li>1. Adjust the cam and/or magnet.</li> <li>2. Replace the switch.</li> <li>3. Replace the board.</li> </ol>
2067 / 3067	<p>DOL FAILURE - The Door Open Limit (DOL) sensor failed to operate after 60 seconds.</p> <p><b>Possible Solutions</b></p> <ul style="list-style-type: none"> <li>• Adjust the cam and/or magnet.</li> <li>• Perform a door scan.</li> <li>• Replace the reed switch.</li> <li>• Replace the board.</li> </ul>
2068 / 3068	<p>DCL FAILURE - The Door Close Limit (DCL) sensor failed to operate after 60 seconds.</p> <p><b>Possible Solutions</b></p> <ul style="list-style-type: none"> <li>• Adjust the cam and/or magnet.</li> <li>• Perform a door scan.</li> <li>• Replace the reed switch.</li> <li>• Replace the board.</li> </ul>
2069 / 3069	<p>MAX TORQUE FAULT - One or more torque limit adjustments are greater than the maximum allowed torque.</p> <p><b>Possible Solutions</b></p> <ol style="list-style-type: none"> <li>1. Adjust the Open Torque Limit (OTL#) and/or the Close Torque Limit (CTL#).</li> <li>2. Correct the Maximum Drive Current (MDC) and/or the Motor Nameplate Current (MNC).</li> <li>3. After making corrections, save and reset the board.</li> </ol>

## Technical Information

### Record Flight Time

This procedure requires two people - one in the car, and one on top of the car.

1. Place the car at the landing where the test will be performed.
2. Place car on Inspection Operation.
3. Use the UIT, scroll to MAIN->DOOR->ADJ->SWM1, and enter 0 (zero).
4. Scroll to MAIN->DOOR->MON->DOOR\_trav, and record the value.
5. Use MDC or MDO to move the doors to 3/4 fully open position.
6. Scroll to MAIN->DOOR->MON->DOOR\_pos, and record the value.
7. Subtract the POS value from the TRV value, and enter this value in door adjustment SWM2.
8. Place the car on Automatic Operation. The doors will close.
9. Scroll to MAIN->DOOR->CMD->STOPWATCH, and press ENTER.
10. Choose the flight time, press ENTER, and the UIT displays: POS Mark 1 n.nnn (value from SWM1).
11. Press ENTER, and the UIT displays: POS Mark 2 n.nnn (value from SWM2).
12. Press and hold Door Open (to open the doors), enter a car call for the next landing - Up/ Down.
13. Release Door Open. The doors will close, and the car will run to the selected car call. When the car makes its run and the doors open, the flight time is displayed.

**Note:** SWM1 and SWM2 values are retained, without saving, until the Door Operator Power is cycled or the Door Card is reset.

### Jumper Settings

If the card is not communicating with IMS, verify that the jumpers are set as shown in Table 2. If not, power down the card, set the jumper(s) to the proper setting, and power up the card.

Jumper	Jumper Setting/Position	Description
JP1	Jumper on 1 and 2 (default)	Selects the DSP to run as a microcontroller. Factory Use Only.
	Jumper on 2 and 3	Selects the DSP to run as a microprocessor. Factory Use Only.
JP2	Jumper on 1 and 2	Provides +5 VDC programming voltage for the DSP core FLASH. Factory Use Only.
	Jumper on 2 and 3 (default)	Removes +5 VDC programming voltage to the DSP core FLASH. Factory Use Only.
JP3	On	*Selects Zmodem Mode for uploading new software. Field Selectable.
	Off (default)	*Selects Normal Mode for running. Field Selectable.
JP4	On	*Selects Rear Door Mode for receiving rear door commands. Field Selectable.
	Off (default)	*Selects Front door mode for receiving front door commands. Field Selectable.
JP5	On (default)	*Selects RS485 communication link mode. Field Selectable. (Door Parameters D12 and D13=8).
	Off	*Selects CAN communication link mode. Field Selectable. (Door Parameters D12 and D13=7 or 9).
JP6	On	*Selects 100K baud for CAN communication link. (JP6 ON for ISIS 1) Field Selectable. (Door Parameters D12 and D13 = 9).
	Off (default)	*Selects 50K baud for CAN communication link. (JP6 OFF for TAC 50-03 and TAC 50-04) Field Selectable. (Door Parameters D12 and D13=7).

\*Reset must be pressed for changes to take effect.

**Table 2 - Jumper Settings**



## Upload FLASH Program Software

If the FLASH code becomes corrupted, the FLASH code can be reinstalled.

1. Turn OFF, Lock, and Tag out the mainline disconnect.
2. Install a UIT (User Interface Tool) on CON2.
3. Use a serial cable with a 4-pin connector adapter to connect a laptop with the HyperTerminal software to the UDC Card at CON6.
4. Click Start.
5. Select Programs -> Accessories -> HyperTerminal. The Connection Description window opens.
6. Type in a name, such as "FLASH COMM", select an Icon, and then click OK. The Connect To window opens.
7. Select the arrow beside Connect Using:, then select COM1 (or the port that will be used) from the list and click OK. The COM1 Properties window opens.
8. Type in the following properties:
  - Bits per second: 38400
  - Data bits: 8
  - Parity: None
  - Stop bits: 1
  - Flow Control: Hardware
9. Click OK. This session will be activated.
10. Select File -> Save.
11. Select File -> Properties. The Properties dialog box opens.
12. Select Settings. Verify the following:
  - The function, arrow, and ctrl keys act as terminal keys
  - The backspace key sends: Ctrl+H
  - Emulation: Auto detect
  - Telnet terminal ID: ANSI
  - Back scroll buffer lines: 500
13. Click ASCII Setup, and verify the following:
  - Line delay: 0 milliseconds
  - Character delay: 0 milliseconds
  - *Wrap lines that exceed terminal width* is the only item checked

## Upload FLASH Program Software

*(continued)*

14. Click OK on both dialog boxes.
15. Select the Transfer pull-down menu, then select Send File.
16. Use the Browse Command to find the correct file, click the filename, and then click Open.
17. Install jumper JP3, and press Reset (on the door card).
18. Turn ON the mainline disconnect.

**Note:** The UIT displays the status message "ZMODEM READY." If this message is not shown, replace the door card.

19. To start the software upload, click Send in the HyperTerminal screen.
20. When the upload is complete, the UIT displays:  
ThyssenKrupp  
Universal Door
21. Remove jumper JP3, press Reset, and the UIT displays:  
ThyssenKrupp  
Universal Door
22. Turn OFF, Lock, and Tag out the mainline disconnect.
23. Remove the cable from CON6.

## Determine the Software Version/Revision

1. Begin with the doors fully closed.
2. Scroll to MAIN->SYSTEM->MON->SW\_v\_r and press ENTER.  
**Note:** The UIT will display the software version and revision. The first two digits are the version, and the second two digits are the revision.
2. Press ESC until the main menu displays.

## Cycle Mode

The cycle command (CYC), when activated, will cause the doors to continuously cycle. The delay at the DOL and the DCL is controlled by the cycle delay time (CDT) adjustment.

### Activate the Cycle Command

1. Scroll to MAIN->CONTROL->CMD->Cycle Mode, press ENTER, and the UIT displays:  
ENT to ENABLE  
CYCLE Mode
2. Press ENTER, and the UIT displays:  
Control/Cmd  
Cycle Mode

**Note:** The doors will start cycling.

## Cycle Mode

(continued)

### Deactivate the Cycle Command

1. Scroll to MAIN->CONTROL->CMD->Cycle Mode, press ENTER, and the UIT displays:  
ENT to ENABLE  
CYCLE Mode
2. Press ENTER, and the UIT displays:  
Control/Cmd  
Cycle Mode

**Note:** The doors will stop cycling.

## Restart the IGBT Power Module

The power module may be reset if an overcurrent circuit condition has caused the power module to send a shutdown signal to the DSP. The power module can only be reset after the fault condition has been cleared.

1. Scroll to MAIN->DOOR->CMD->IGBT ERR Rst, press ENTER, and the UIT displays:  
ENT to Proceed  
ESC to Exit
2. To reset the power module, press ENTER, and the UIT displays:  
PWM Reenabled

**Note:** The power module has now been reset.

3. Press ESC until the main menu displays.

## Shut Down the IGBT Power Module

This command prevents any motor operation including the Manual Door Open (MDO) and Manual Door Close (MDO) functions.

1. Scroll to MAIN->DOOR->CMD->Shutdown, and press ENTER.

**Note:** The UIT display will not change, and the power module has now been shutdown.

2. Press ESC until the main menu displays.

## Restore Factory Defaults

Each HD-03 Door Operator is shipped with certain parameters and adjustments modified to match the job condition. The defaults, however, remain the same for all units.



**The supplied configuration of the door operator uses adjustment and parameter values that are different from the default values shown in the Diagnostics Section. Using the Factory Defaults Command (FDF) could result in a maladjusted or non-functioning door operator.**

1. Begin with the doors fully closed.
2. Scroll to MAIN->SYSTEM->CMD->FACTORY DEFAULTS, press ENTER, and the UIT displays:  
ENT to Restore  
ESC to Exit
3. Press ENTER, and the UIT displays:  
Values Restored

**Note:** All adjustments, parameters and commands are now set to the factory defaults.

4. Press ESC until the main menu displays.

## Troubleshooting

### Power Up Verification

1. Turn OFF, Lock, and Tag out the mainline disconnect.
2. Unplug the connectors from the door card.
3. Turn ON the mainline disconnect.
4. Measure AC voltage on the door operator terminal strip across AC1S and AC2. The voltages should match the voltages in Table 3. If the voltage measured is zero (0), verify the following:
  - The power switch in the door control box is ON.
  - The AC1S switch is ON in the swing return.
  - The connections in the swing return are good.
  - The power is ON at the elevator controller.
  - The fuses in the elevator controller are good.
  - The connections in elevator controller are good.
5. Measure the AC voltage across AC1S and ACG.
  - a. If the voltage is in range of 0 and 80 VAC, measure AC2 to ACG.
  - b. If AC2 to ACG is in range of 103 and 126 VAC, AC1S and AC2 have been reversed; Reverse AC1S and AC2.
6. With the system still powered Up, measure the DC voltages on the door operator terminal strip across P24 and G24. The voltages should match the voltages in Table 3. If the voltage measured is zero (0), verify the following:
  - The P24 switch in the swing return is ON.
  - The connections in the swing return are good.
  - The power is ON at the elevator controller.
  - The fuses in the elevator controller are good.
  - The connections in the elevator controller are good.

Voltage	Meter Setting	Positive Meter Probe	Negative Meter Probe	Voltage Measured
AC1S	Volts AC	AC1S terminal 6	AC2 terminal 5	103 - 126 VAC
AC1S	Volts AC	AC1S terminal 6	ACG terminal 4	103 - 126 VAC
AC2	Volts AC	AC2 terminal 5	ACG terminal 4	0 - 80 VAC
P24	Volts DC	P24 terminal 17	G24 terminal 20	22 - 26 VDC

**Table 3 - Voltage Settings**

## LED Verification

1. Turn OFF, Lock, and Tag out the mainline disconnect. Reconnect the connectors on the door card (located inside the door operator).
2. Make sure the doors are in the fully closed position.
3. Turn ON the mainline disconnect.
4. Verify that the VBUS and WD LEDs are ON. See Figure 12 on page 44.

**Note:** If the VBUS or the WD LED does not come ON, see “Troubleshooting Guide” on page 46.

5. Verify that the door is still in the fully closed position, and that the DCL LED is ON. If the LED does not come ON, see “Troubleshooting Guide” on page 46.
6. Turn OFF the toggle switch (located in the door operator).
7. Manually move the doors to the fully open position.
8. Turn ON the toggle switch.
9. With the door in the fully open position, verify that the DOL LED is ON. If the LED does NOT come ON, see “Troubleshooting Guide” on page 46.

## Power Supplies Check

1. Turn the door card ON and measure the voltages at the specified points on the door card. The voltage for each measurement should be in the range noted.



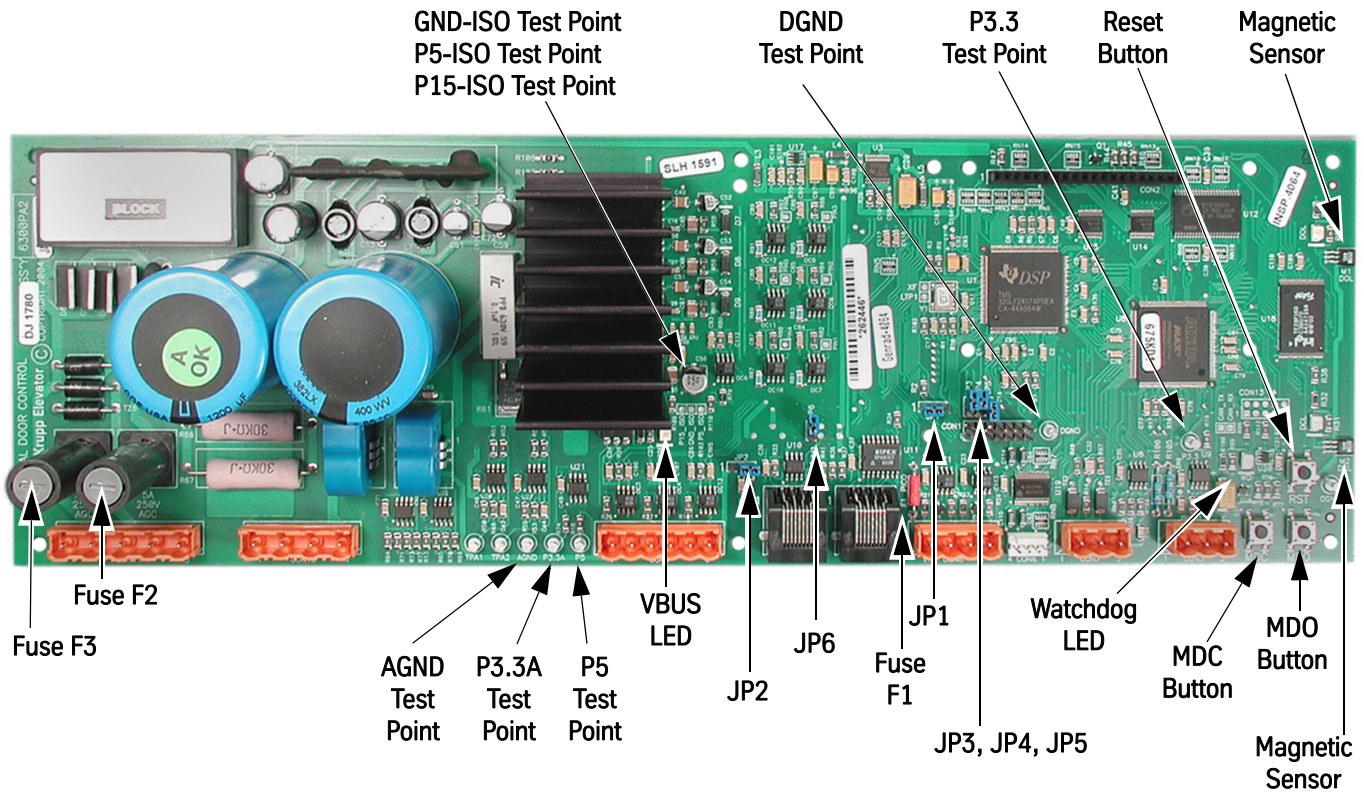
**When checking door card power supplies, take great care to avoid electrical shock and/or damage to the door card.**

The power supply for the door motor is named V-Buss. The voltage for this power rail is generated from the incoming 115 VAC, and the 115 VAC is rectified and filtered to produce the DC power supply. A VBUS indicator LED is provided on the card.

2. The VBUS LED will indicate whether this power supply is good.
  - If the VBUS LED is not ON, see “Troubleshooting Guide” on page 46.
  - If 115 VAC is available at CON11, pins 1 and 2, and the VBUS LED is not ON, replace the door operator card.

## LED Verification and Power Supplies Check

(continued)



Power Supply	Measurement Locations	Acceptable Voltage Range (VDC)
P5	P5 Test Point to DGND Test Point	4.875 to 5.125
P3.3	P3.3 Test Point to DGND Test Point	3.2 to 3.37
P3.3A	P3.3A Test Point to AGND Test Point	3.2 to 3.4
P5_ISO	P5_ISO Test Point to GND_ISO Test Point	4.5 to 5.5
P15_ISO	P15_ISO Test Point to GND_ISO Test Point	14.625 to 15.375

Figure 12 - Door Card Power Supply Check

## Checking the Encoder

Perform this check to ensure that the encoder signals are working properly.

1. Before conducting this test, verify that fuse F1 on the door card is good.
2. Use a digital multimeter, and measure the voltage across fuse F1.
  - If the voltage reads higher than 1.5 volts, replace the fuse.
  - If the voltage reads below 1.5 volts, the fuse is good.

The best way to check the encoder signals is with an oscilloscope. If an oscilloscope is not available, use the digital multimeter method.

### Oscilloscope Method

Required tool: An oscilloscope with two working channels.

1. Set the vertical channel to 5V/div.
2. Set the horizontal channel to 1uS/div.
3. Connect the ground leads for both channels to the GND test point.
4. Connect the channel A probe to CON8-2 (PHA).
5. Connect the channel B probe to CON8-3 (PHB).
6. Slowly rotate, by hand, the door motor.

**Note:** PHA and PHB should be 90 degrees out-of-phase, and toggle between 0 to 1 and 4.5 to 5 volts.

If both signals, PHA and PHB, toggle as they should then the encoder is working. The door card may need replacing.

### Digital Multimeter Method

Required tool: A digital multimeter set to measure DC volts.

1. Connect the negative lead to the GND test point, and the positive lead to CON8-2 (PHA).
2. Slowly rotate, by hand, the door motor.
3. Connect the negative lead to the GND test point, and the positive lead to CON8-3 (PHB).
4. Slowly rotate, by hand, the door motor.

**Note:** The digital multimeter display should toggle between less than 1 volt and greater than 4 volts.

If both signals, PHA and PHB, toggle as they should then the encoder is working. The door card may need replacing.

## Troubleshooting Guide

For assistance, please call 1-866-HELP-TKE.

Problem	Possible Causes or Solutions																																			
Doors Run the Opposite Direction When First Powered Up	<div><div>1. Change the hand of the operator by changing the LHO adjustment.</div><div>2. To verify that the change corrected the problem, press MDO to verify that the doors move in the open direction.</div><div>3. Press MDC to verify that the doors move in the close direction.</div><div>4. Save this adjustment change to FLASH.</div></div>																																			
Door Motor Vibrates When Trying to Move the Door	<div><div><div>1. Verify that the proper motor type is selected in the DCM adjustment.</div><div>2. Verify that the motor leads are connected per the Motor Connections Chart below.</div></div><div><div>Note: The motor and encoder connections must match what is shown in the charts below. If any of these connections are not correct, unstable operation will result.</div><div><div><div>!</div>CAUTION</div><div>Do not change motor or encoder connections to change door direction. To change door direction, use the LHO Adjustment.</div></div><div><div>3. Verify that the encoder is connected per the Encoder Connections Chart below.</div><div>4. Verify 5 VDC to encoder connector.<div><div>• Use a digital multimeter to measure the voltage from CON8-1 to CON8-4. Place the red probe on CON8-1 and the black probe on CON8-4.</div><div>• If the voltage reads less than 4.5 volts, check the fuse.</div><div>• If the voltage reads above 4.5 volts, check the encoder signals.</div></div></div><div>5. Verify that the encoder power fuse F1 on the door card is good.</div><div>6. Verify that the encoder works.</div></div><div><div>Motor Connections</div><table><tr><th>Connector-Pin</th><th>VFD Cable Wire No.</th><th>AC Motor Leads</th><th>DC Motor Leads</th></tr><tr><td>CON10-2</td><td>1</td><td>1</td><td>no connect</td></tr><tr><td>CON10-4</td><td>2</td><td>2</td><td>Red</td></tr><tr><td>CON10-3</td><td>3</td><td>3</td><td>Black</td></tr><tr><td>GND Screw</td><td>Green</td><td>Green</td><td>no connect</td></tr></table><div>Encoder Connections</div><table><tr><th>Connector-Pin</th><th>Wire Color</th><th>Signal</th></tr><tr><td>CON8-1</td><td>Red</td><td>P5</td></tr><tr><td>CON8-2</td><td>White</td><td>PHA</td></tr><tr><td>CON8-3</td><td>Green</td><td>PHB</td></tr><tr><td>CON8-4</td><td>Black</td><td>GND</td></tr></table></div></div></div>	Connector-Pin	VFD Cable Wire No.	AC Motor Leads	DC Motor Leads	CON10-2	1	1	no connect	CON10-4	2	2	Red	CON10-3	3	3	Black	GND Screw	Green	Green	no connect	Connector-Pin	Wire Color	Signal	CON8-1	Red	P5	CON8-2	White	PHA	CON8-3	Green	PHB	CON8-4	Black	GND
Connector-Pin	VFD Cable Wire No.	AC Motor Leads	DC Motor Leads																																	
CON10-2	1	1	no connect																																	
CON10-4	2	2	Red																																	
CON10-3	3	3	Black																																	
GND Screw	Green	Green	no connect																																	
Connector-Pin	Wire Color	Signal																																		
CON8-1	Red	P5																																		
CON8-2	White	PHA																																		
CON8-3	Green	PHB																																		
CON8-4	Black	GND																																		



Problem (Continued)	Possible Causes or Solutions
Doors Will Not Open to Fully Open Position	<ol style="list-style-type: none"> <li>1. Verify that the DOL limit is adjusted properly, and that the DOL LED comes ON when the magnet is aligned with the hall-effect sensor.</li> <li>2. Verify that the mechanical stop is set properly and is not interfering with the open cycle.</li> <li>3. Verify that the drive arms are setup and aligned properly.</li> </ol>
Doors Will Not Close to Fully Closed Position	<ol style="list-style-type: none"> <li>1. Verify that the DCL limit is adjusted properly, and that the DCL LED comes ON when the magnet is aligned with the hall-effect sensor.</li> <li>2. Verify that the mechanical stop is set properly and is not interfering with the close cycle.</li> <li>3. Verify that the drive arms are setup and aligned properly.</li> </ol>
VBUS LED Will Not Light	<ol style="list-style-type: none"> <li>1. Verify that the power switch in the operator is in the ON position.</li> <li>2. Check for 115VAC across pins 1 and 2 of CON11.</li> <li>3. Check fuse F2 on the door card; Replace if necessary.</li> <li>4. Verify that the wires for power (those going to CON11) are securely fastened and in the correct place.</li> </ol>
WD LED Will Not Light	<ol style="list-style-type: none"> <li>1. Verify that power switch in operator that is located on the PC card shelf is in the ON position.</li> <li>2. Check fuse F3 on the door card; Replace if necessary.</li> <li>3. Verify that the wires for power (those going to CON11) are securely fastened and in the correct place.</li> </ol>
DCL or DOL LED Will Not Light	<p><b>Note:</b> The DCL or DOL LEDs will not light unless the magnet cam is aligned with the hall-effect sensor on the end of the card.</p> <ol style="list-style-type: none"> <li>1. Verify proper alignment of the magnetic limit cam with the hall-effect sensor. If not aligned properly, adjust the magnetic limit cam on the door operator cam shaft.</li> <li>2. Verify that the DCI, ELI, and LDO adjustments are all set to 0 (zero).</li> <li>3. Verify that the power switch in the operator is in the ON position.</li> <li>4. Check fuse F3 on the door card; Replace if necessary.</li> <li>5. Verify that the wires for power (those going to CON11) are securely fastened and in the correct place.</li> </ol>
Doors Will Not Reverse on Safety Edge Activation	<ol style="list-style-type: none"> <li>1. Verify that the wires for safety edge signal are securely fastened and in the correct connector. The safety edge signal wire goes to CON9-5 on the UDC.</li> <li>2. Verify that the SE signal return wire (G24) is connected to CON9-6.</li> <li>3. Verify that the signal is getting to the UDC card. <ol style="list-style-type: none"> <li>a. Use a digital multimeter to place the black probe on CON9-6 and the red probe on CON9-5.</li> <li>b. Activate the safety edge, and verify that the digital multimeter reads less than 2 volts. The safety edge input is active low.</li> </ol> <ul style="list-style-type: none"> <li>• If the voltage at CON9 is greater than 2 volts, then the wiring in the safety edge enclosure will have to be changed so that the signal goes low when an obstruction is in the doorway.</li> <li>• Setting IBM4 to 0 will invert the active state for the SE Input.</li> </ul> </li> </ol>
MDO Starts to Open Doors, But Doors Reclose	Verify that the car is on Inspection Operation. The MDO is overridden by a close door command from the elevator controller.
MDC Starts to Close Doors, But Doors Reopen	Verify that the car is on Inspection Operation. The MDC is overridden by an open door command from the elevator controller, or by an active SE signal.

Problem (Continued)	Possible Causes or Solutions
Doors Will Not Set Up	<ol style="list-style-type: none"> <li>1. Verify that the motor moves the door in the correct direction when MDC or MDO are pushed.</li> <li>2. Verify that the encoder is connected properly.</li> <li>3. Verify 5 VDC to the encoder connector.</li> <li>4. Use a digital multimeter to measure the voltage from CON8-1 to CON8-4. Place the red probe on CON8-1, and the black probe on CON8-4. <ul style="list-style-type: none"> <li>• If the voltage reads less than 4.5 volts, check the fuse.</li> <li>• If the voltage reads above 4.5 volts, check the encoder signals.</li> </ul> </li> <li>5. Verify that the encoder power fuse F1 on the door card is good.</li> <li>6. Verify that the encoder works.</li> </ol>
Doors Will Not Close After Opening, or Doors Open Without Command and Will Not Close	<ol style="list-style-type: none"> <li>1. Verify that the SE signal is not active; The SE signal is active low.</li> <li>2. Use a digital multimeter to place the black probe on CON9-6 and the red probe on CON9-5.</li> <li>3. Activate the safety edge, and verify that the digital multimeter reads less than 2 volts.  <b>Note:</b> If the voltage at the CON9 is greater than 2 volts then the wiring in the safety edge enclosure will have to be changed so that the signal goes low when an obstruction is in the door way.</li> </ol>
Doors Will Not Move When MDO or MDC Is Pushed	<ol style="list-style-type: none"> <li>1. Verify that there are no mechanical restrictions or binds.</li> <li>2. Verify that the IGBT has not been shut down due to a fault. Check faults and follow the instructions for the particular faults that are listed. If the fault listed is the IGBT_FAULT, reset the IGBT power module.</li> <li>3. If MDO does not work: <ol style="list-style-type: none"> <li>a. Verify that the car is on Inspection Operation. The MDO is overridden by a close door command from the elevator controller.</li> <li>b. Verify that the DOL limit is not active. If it is active, the doors will not open. If on the DOL limit, move the doors off of the open limit and verify that MDO does cause the doors to open.</li> </ol> </li> <li>4. Verify that the car is on Inspection Operation. The MDC is overridden by an open door command from the elevator controller, or by an active SE signal.</li> <li>5. If MDC does not work: <ol style="list-style-type: none"> <li>a. Verify that the DCL limit is not active. If it is active, the doors will not close. If on the DCL limit, move the doors off of the close limit and verify that MDC does cause the doors to open.</li> </ol> </li> <li>6. Verify that VBUS LED is ON.</li> <li>7. Verify that WD LED is ON.</li> <li>8. Power down the card, remove the connector to the motor, and power up the card.</li> <li>9. Connect a voltmeter to the motor output pins; be very careful not to short the pins together.</li> <li>10. Press MDO or MDC, and verify that there is voltage on the motor output pins. <ol style="list-style-type: none"> <li>a. If voltage is present, check the motor wiring. If wiring is good, the motor may be bad.</li> <li>b. If no voltage is present, verify that the correct door operator profile is loaded for the type of door and motor being used. If the correct door operator profile is loaded and the IGBT is not faulted out, the card may be damaged.</li> </ol> </li> </ol>

## Maintenance

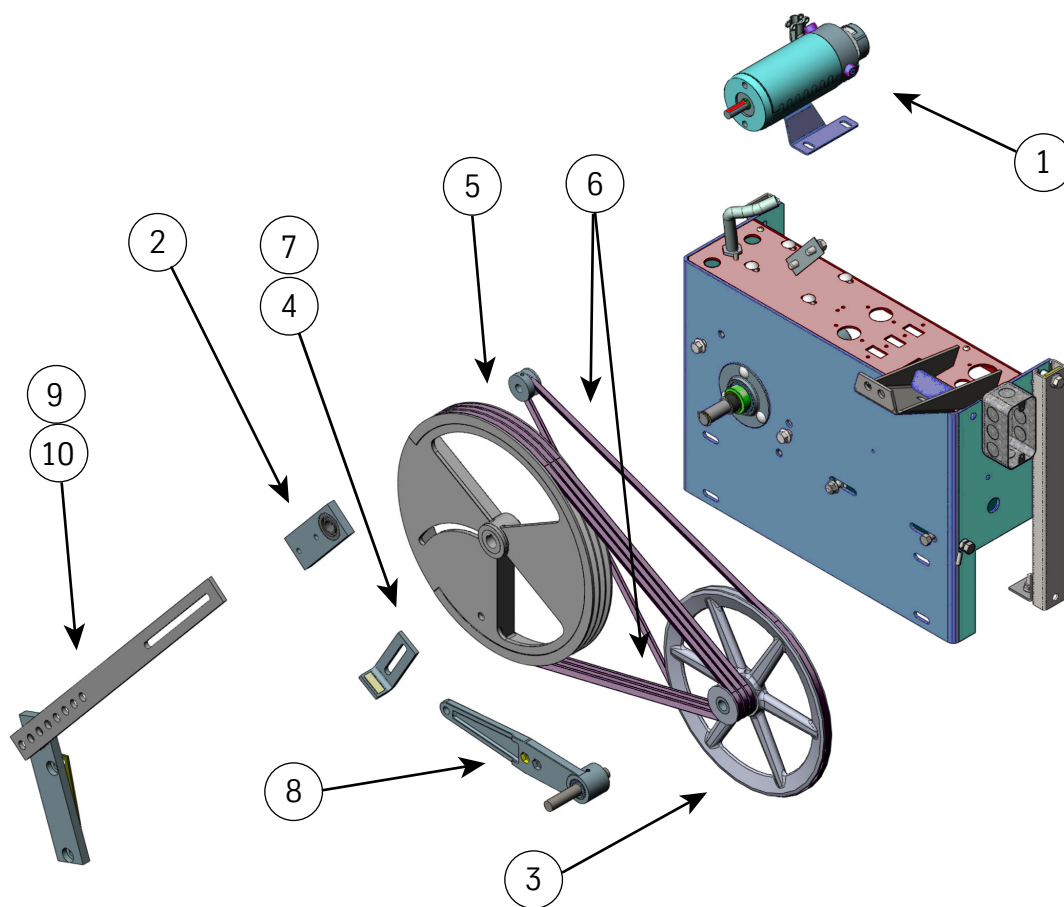
1. Check that the motor mounting bolts are tight.
2. Remove the brush covers (where applicable), blow out the brush holders, check the brushes for wear, and reinstall the covers.
3. Inspect the operator belts for the following:
  - a. Cracks or glazing
  - b. Even wear on both sides of the belt
  - c. The belts are not bottomed out in the grooves
  - d. Proper tension (belt slippage).

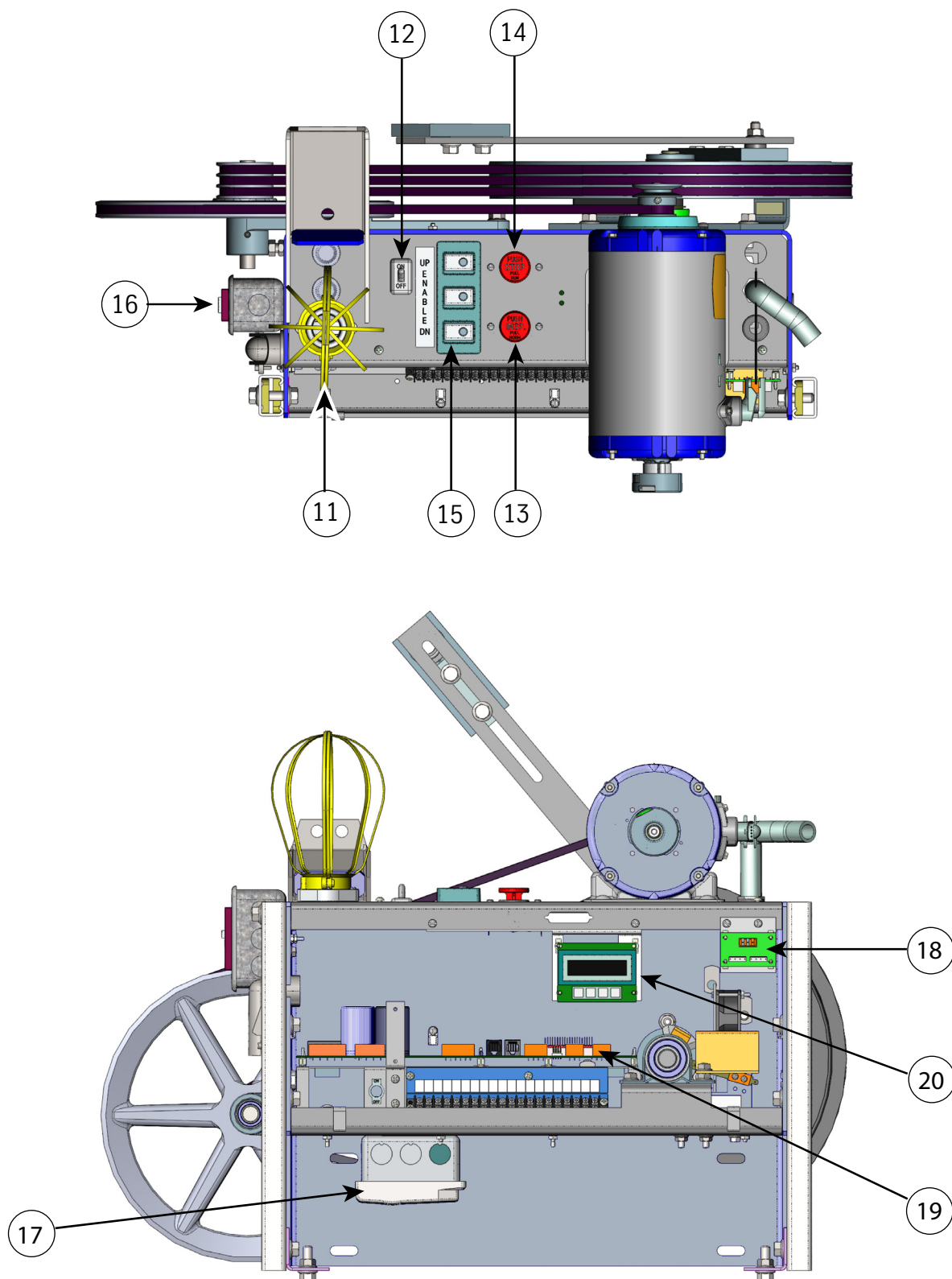
The following guidelines apply when testing, adjusting, or replacing belts:

- Ideal tension is the lowest tension at which the belt will not slip at peak load.
  - All belts in the set should be tested for equal tension by pushing each belt down at the midpoint between the pulleys (typical deflection is 3/8" with 10 lbf applied).
  - If belts require tensioning, check the sheave alignment with a straight edge.
  - If belts are replaced on multi-groove sheaves, change the belts as a matched set.
4. Check that all of the linkage bolts are tight.
  5. Remove the door operator cover, rotate the door operator by hand, and check the operation of the DOL and DCL sensors.
  6. Check the operation of the gate switch, and make sure that it is adjusted per code.
  7. Use a burnishing tool or clean rough paper, and clean the gate switch contacts (if necessary).
  8. Replace the door operator cover.
  9. Check for excessive bearing wear.

## Replacement Parts

### 3001AY\_ HD-11 Door Operator



**3001AY\_ HD-11 Door Operator**  
(continued)

**3001AY\_ HD-11 Door Operator***(continued)*

ITEM	PART NO.	PRINT NO.	DESCRIPTION
1	9779504	591BF1	Motor Assy Door Operator Closed Loop, 115V
	9739593	591BJ1	Motor Assy Door Operator Closed Loop, 115V, 1/2 HP
2	9723985	123990	Pivot Arm Assy
3	9876686	67668	Jack Sheave Machining V Groove
4	9814656	114653	Stop Door Operator
5	9842214	750CV1	Sheave Drive Door Operator
6	9749470	77920	Belt Vee 3V 630 Door Operator
7		40148	Bumper Closing Vane Clutch
8	9838820	63882	Idler Arm Assy Adjustable
9		103268	Adjustable Arm (Intermediate)
10	9723997	123992	Adjustable Arm Assy
11		109789	Guard, Lamp
12	9743637	76703	Switch, Light
13	9739555	127196	Switch, Pushbutton
14	9810985	109888	Switch Assy, Inspection
15	9810857	108150	Switch Assy, Run-Stop, Horizontal
16		687BR1	Receptacle, Ground Fault Circuit Interrupter
17	9736254	177AM1	Audible, Signal, Alarm
18	9765841	6300WK1	PCB Assy, SE-Interface
19	9803889	6300PA4	PCB Assy, Universal Door Control
20	9876954	6300HL1	PCB Assy User Interface

(Parts not shown/not labeled in drawing)

21	9875412	850RW1	Tools, Light, Magnetic-Based Trouble Light
22	9781821	78182	Light Socket
23		196ADY1	Bracket, Mounting, PC Board
24		378AW1	Fan Assy, Door Operator
25		286AH37	Connector, Nm, Zinc-Die Cast
26		196ALW1	Bracket, Extender, UIT
27		296KM20	Connector, PCB, Header
28	9863295	220EK1	Cable, Extender, UIT/UDC
29		196AEP1	Bracket, Safety Edge Interface Board